



PRODUCT RETURN FORM

Mail to: Aquadiva Warehouse
 2/29 Lawrence Drive
 NERANG QLD 4211
 AUSTRALIA
 ph: 617 55 963 033

If you are not totally happy with your Aquadiva purchase you are welcome to an exchange, store credit or refund.

Products returned for style or size exchanges or refunds must be unworn and not damaged.

Exchanges and refunds are offered 21 days from the date the original products left our store or indicated on their retailer's receipt.

Please read our 'Warranty' policy below if you think you have a faulty garment.

DATE OF PURCHASE: DID YOU PURCHASE FROM AQUADIVA?

Y	N

 IF NO - FROM WHERE DID YOU PURCHASE?

IS THIS THE FIRST TIME YOU HAVE RETURNED THE PURCHASED ITEMS?

Y	N

 DO YOU HAVE A PURCHASE RECEIPT FROM THEIR STORE?

Y	N

NAME: EMAIL: PHONE:

ADDRESS:

RETURNED STYLE NAME	SIZE	REASON FOR RETURN	STYLE EXCHANGE PREFERRED	SIZE	REFUND?	CREDIT?

Mistakes rarely happen and if there has been a dispatch error or manufacturing fault ,we will reimburse any postage charges incurred by the customer for returning the item to us and issue a \$20 Gift voucher.

* Customers are responsible for the return freight to us if they wish to exchange or need a refund or store credit.

* One free return freight to customer is available for exchanges on full priced items.

* All sale items requiring exchanges will incur a return freight charge.

* Refunds are not available on sale items. We will happily exchange items or issue store credit.

* Our freight companies have tracking services. We do not accept responsibility if your return is stolen from your address unless you specify that you are prepared to pay \$10 for insurance.

If you wish to purchase Return Freight Insurance wit our freight company please indicate here

Y	N

By signing here: _____ you understand and agree with our Product Return Policy.

Please send the product to our warehouse along with this slip and we will be in touch with you as soon as it arrives.

Aquadiva Product Warranty Policy

All Aquadiva Swimwear products are backed by a complete customer satisfaction guarantee. If you are unsatisfied with your Aquadiva product, please do not hesitate to say so! We promise to do our best to meet your expectations of value and achieve an outcome of satisfaction.

Only the highest quality and most advanced production processes and components are used in the manufacturing of Aquadiva products. When treated properly, Aquadiva products will last for a minimal period of 6 months from the date of purchase with frequent use. As such, Aquadiva offers a 6 month manufacturers warranty on defects and workmanship. To ensure that you are able to make a warranty claim should you need it please keep the warranty documentation included with your Aquadiva Swimwear product, as it must be submitted on return of the product in question.

We strongly recommend that customers follow the instructions provided printed on the care label to gain maximum life and maintain original quality of their Aquadiva Swimwear product.

Please note - every garment is made with a label with care instructions stitched inside.

IN THE EVENT OF PRODUCT MISUSE OR ABUSE WE WILL BE UNABLE TO EXCHANGE OR REPAIR DAMAGED PRODUCT