

# Community Emergency Resource Guide

United Way Hot Line – 211

June - July 2010

Provided by:

South Alamo Regional Alliance for the Homeless

Contact for Updates

210-431-5702

Fax: 210-431-5700

Contact for Distribution List

mmendez@stmarytx.edu

## Help Lines

Alcoholics Anonymous..... 210-821-6325  
24 hour help line..... 210-828-6235  
Al-Anon Family support group 8am-6pm 210-342-3063  
American Red Cross.....210-224-5151  
or 1 -800-775-6803  
Center for Health Care Services  
Crisis Line.. .....210-223-7233  
(Toll free..... 1-800-316-9241)  
Downtown Police Patrol nonemergency 210-207-7764  
Emergency Police/Fire/EMS..... 911  
FEMA..... 1-800-621-3362  
Haven for Hope Help Line ..... 210-220-2100  
Narcotics Anonymous..... 210-434-0665  
24 hour help line Narcotics.....1-800-221-9091  
Rape Crisis Center..... 210-349-7273  
Texas Abuse Helpline..... 1-800-252-5400  
Foster Youth Justice Project .....1-877-313-3688  
Legal assistance and guidance for current and  
Former foster youth  
Texas Rio Grande Legal Aid/Equal Justice Center Wage  
Recovery Project .....210-308-6222  
helps low income workers recover unpaid wages  
National Homeless Veterans Hotline ....1-877-424-3838  
(1-877-4AID VET)  
National Veterans Suicide Prevention 1-800-273-8255  
Hotline

## Referral Lines

211 Texas/United Way Help Line .....Dial 211  
or 210-227-4357  
Haven for Hope Intake/Referral Line .. .. 210-220-2130  
Society of St. Vincent de Paul, food..... 210-225-7837  
S.A. Food Bank Food Stamp Outreach.. ..210-431-8326  
Program Chip, Medicaid, TANF

## Emergency Shelters

Battered Women's & Children's Shelter... 210-733-8810  
Catholic Worker House, 622 Nolan..... .210-224-7736  
Families with children.  
Salvation Army Dave Coy Center.....210-226-2291  
226 Nolan - Five nights without fees; single men;  
calls or referrals 8am-5pm; check in at 3pm  
Salvation Army Hope Center, .....210-352-2000  
515 W. Elmira 5 day stay; single women & families  
(married couples need proof of marriage). Calls and  
referrals 24/7. Check in at 3:30pm.  
Haven for Hope Help Line .....210-220-2100  
Strong Foundation Ministries..... 210-641-4357  
414 Hackberry Housing for families with children,  
Single women, call for appointment.  
San Antonio Rescue Mission .....210-222-9736  
907 E.Quincy, Men's Shelter

## Winter Overflow Facilities

Bethany U.M. Church, 4102 Eisenhower .210-655-5473  
32° or below open with yellow flag, laundry, shower,  
and meal.  
Corazon Ministries, 230 E. Travis..... 210-226-8341  
Salvation Army Dave Coy Center ..... 210-226-2291  
226 Nolan

## Emergency Shelter – Children Only

The Children's Shelter, 2939 Woodlawn..... 210-212-2500  
Infants to 14 years; referral  
Baptist Child & Family Services  
7404 Old Hwy 90 West.....210-208-5636  
8am-5pm; after 5pm .....210-260-4529  
5-17 years; call or referral  
Roy Maas' Youth Alternatives, Inc.  
The Bridge, 3103 West Ave. ....210-340-7933  
5-17 years; call first  
St. PJ's Children's Home Emergency Shelter,  
0-17 years, call first.....210-533-1203

## Homeless Day Centers

Catholic Worker House: 622 Nolan ..... 210-224-7736  
8:30am-4:30pm, M, T, W, F. phone, laundry, drinks and  
snacks, sandwiches.  
Haven for Hope Prospects Courtyard .....210-220-2485

## Shower Facilities

Salvation Army Hope Center, 515 W. Elmira....210-352-2046  
Every day, 9-11am; women only.

## Substance Abuse Treatment/Help

Patrician Movement, 222 E. Mitchell..... 210-532-3126  
Medicated detox, inpatient, outpatient, male, female  
and adolescent treatment.  
Lifetime Recovery, 10290 Southton Rd..... 210-633-0201  
Outpatient treatment  
Mid-Coast Family Svc., 115 E. Travis.....210-271-9452  
Screening, assessment and referral for adults & teens.  
Center for Health Care Svc:  
Methadone treatment. 3031 IH-10 W..... 210-731-1320  
Adult Outpatient Treatment, 3031 IH-10W 210-736-3279  
Restoration Center 401 N. Frio ..... 210-246-1300  
Medicated detox, outpatient, adult male and female  
River City Rehab. Center, 680 Stonewall..... 210-924-7547  
Methadone treatment.  
San Antonio Substance Abuse Clinic.....210-299-1614  
1701 N. St. Mary's, Methadone treatment.  
S. A. Council on Alcohol & Drug Abuse.....210-225-4741  
7500 US Hwy 90 W, Drug information and referral,  
tobacco awareness, minor in possession, alcohol and  
drug abuse education program.  
San Antonio Treatment Center.....210-434-0531  
3701 W.Commerce St., Methadone treatment.  
South Texas Veterans Healthcare System..... 210-617-5300  
For veterans  
Victory Gospel Chapel..... 210-212-6545  
90 day to 1 year program, call for appointment.  
Volunteers of America, 6487 Whitby.....210-558-0731  
Residential program for mothers; requires screening  
through Mid-Coast

## Laundry Facilities

Catholic Worker House, 622 Nolan..... .210-224-2932  
M,T,W,F, 8:30am-4pm.  
Corazon Ministries, Sun 8-10am..... 210-226-8341

**Clothing**

Catholic Charities, 2903 Salinas..... 210-433-3256  
M-Th, 8:30-10:30am

Catholic Worker House, 622 Nolan ..... 210-224-7736  
Mon, Tues, Wed, and Friday mornings

Christian Assistance Ministry (CAM)..... 210-223-6648  
110 McCullough, M-F, 9am-3:30pm

Ella Austin Community Center..... 210-224-2351  
M-F, 9am-4pm

Inner City Development, 1300 Chihuahua... 210-224-7239  
T & F, 10am-12pm

**Food/Groceries**

San Antonio Food Bank Referral Pantry..... 210-431-8326  
Toll Free ..... 1-800-246-9121

S. A. Food Bank Food Stamp Outreach.....210-431-8326  
Food Stamps – Health & Human Services Commission  
Customer Care Line.....1-888-834-7406

Catholic Charities, 2903 W. Salinas.....210-433-3256  
Groceries, M-F 8-11am; need ID, SS card & util. bill.

Christian Assistance Ministry,.....210-223-6648  
110 McCullough, Sack lunches/groceries,  
M-Th 9am-3:30pm Fri. 9am-noon

Salvation Army Hope Center .....210-352-2020  
910 N. Flores, M-W-Th-F 8:30-11am & 1-4pm, Sack  
lunches/groceries,

Little Church of La Villita..... 210-226-3593  
508 Paseo de La Villita, sack lunches/groceries,  
M-F 10am-4pm.

Senior Nutritional Feeding Sites Info Line... 210-207-7172

S. A. Food Bank Seniors – Project H.O.P.E. 210-431-8326

Society of St. Vincent de Paul..... 210-225-7837

Travis Park U.M. Church, 230 E. Travis..... 210-226-8341  
Breakfast Sun. only 9-10:30am

Meals on Wheels..... 210-735-5115

Catholic Worker House, 226 Nolan.....210-224-7736  
M-T-W-F Breakfast 8:30am; Lunch 11:30am

Inner City Development, 1300 Chihuahua.....210-224-7239  
Food pantry M-F 10am-12pm

Texas Rio Grande Legal Aid ..... 1-888-988-9996  
helps with problems obtaining food stamps

**Dental**

S.A. Christian Dental Clinic..... 210-226-8041  
1 Haven for Hope Way. T-F call for appt. 9am-5pm.

Barrio Comprehensive Health Clinic.....210-434-2368  
M-W-F 8am-5pm, T-Th 8am-7pm

**Optical / Eyeglasses**

Corazon Ministries, 230 E. Travis..... 210-226-8341  
Sun. only, lottery, 8-10:30am

Prevent Blindness..... 210-220-2360

**Legal Assistance/ ID Recovery Services**

St. Mary's Center for Legal & Social Justice..... 210-431-2596  
2507 N.W. 36<sup>th</sup>, legal services provided on site at local  
Shelters and day centers.

Texas Rio Grande Legal Aid..... 210-212-3783  
or 1-888-988-9996 1111 N. Main Ave  
and 1 Haven for Hope Way (please call N. Main office for  
hours)

**Transitional Housing**

Baptist Child & Family Services..... 210-733-7932  
1900 N. Main, Transitional services for foster youth.

George Gervin's ..... 210-532-3948  
511 Yucca

Men's Safe Haven, 3602 Culebra.....210-434-6384

Visitation House, 945 W. Huisache..... 210-735-6910  
2-yr. program for women & children; call for appt.

SAMMinistries, 5922 Blanco Rd..... 210-979-6188  
2-yr. program for families.

Salvation Army Hope Center, 515 W. Elmira... 210-352-2046  
2-yr. program for single parents, single women, and  
single women with mental illness.

Strong Foundation Ministries..... 210-641-4357  
414 N. Hackberry, families/single women, call for appt.

Women's Safe Haven, 3551 Culebra..... 210-433-2687

**Permanent Supportive Housing (Rooms)**

Fair Weather Lodge Programs.....210-208-5700  
For singles and families who are mentally ill.

SRS Texas Housing Referral Services.....210-805-0232  
For seniors and individuals with mental disabilities.

**Pregnancy Homes**

George Gervin's Basic Ct. .... 210-532-3948  
511 Yucca, Bldg 2, Residential services for homeless  
pregnant teens, 13-17

Guadalupe Home, 1223 S. Trinity..... 210-476-0707  
Residential services for homeless pregnant women  
18 and up.

Seton Home, 1115 Mission Rd.....210-533-3504  
Shelter and services for homeless, pregnant and  
parenting teens.

**Veterans**

American GI Forum. 611 N. Flores.....210-354-4892  
Job placement, training/support services for qualified  
veterans; Transitional housing/permanent housing for  
qualified veterans.

Bexar County Veterans Service Office..... 210-335-6775  
233 N. Pecos St. #540 – VA Compensation & Pension,  
Other veterans benefits, military service records.

Dept. Veterans Affairs Homeless Programs . ... 210-616-9915  
4201 Medical Dr. #280, shelter/housing/case  
management programs for homeless veterans.

Veterans Benefits..... 210-699-5031  
Veterans Service Division Homeless Coordinator)  
5788 Eckherth Rd, Assistance with Veterans Benefits

VetCenter .....210-210-650-0422 or 210-688-0606  
2 Locations: Provides readjustment counseling for  
combat veterans.

National Homeless Veterans Hotline .....1-877-424-3838  
1-877-4AID VET

National Veterans Suicide Prevention Hotline..1-800-273-8255

**Medical**

Audie Murphy Veterans Hospital (for veterans).210-617-5300  
7400 Merton Minter Blvd.

Barclay Street Clinic, 1102 Barclay.....210-434-2368  
M-W-F 8am-5pm, T-Th 8am-7pm

Bishop Ernest T. Dixon, Jr. Clinic..... 210-527-1505  
1954 E. Houston, Suite 201; M-F 8am-5pm

Carelink Medical Financial Assistance.....210-358-3350  
for Bexar County residents. University Health System  
527 N. Leona

Center for Health Care Services.....210-731-1300  
3031 IH 10 West; M-F 8:30am-5:30pm; mental health,  
Substance abuse services

Centro Med at Haven for Hope Clinic..... 210-220-2330  
One Haven for Hope Way Bldg 1 suite 300  
M-F 8am-5pm.

Corazon Ministries, 230 E. Travis..... 210-226-8341  
Navarro Street entrance; Sun only 8:30-10:30am

Dr. Frank Bryant Health Center.....210-233-7000  
3066 E. Commerce; Dental care, women's health,  
Pediatric, internal med., diabetic ed., call M-F 8am for  
Appointment.

Metropolitan Methodist Family Health Center... 210-435-4400  
803 Castroville Rd. Suite 131; M-F 8am-5:30pm  
free pregnancy testing center

San Antonio Metropolitan Health District..... 210-207-8780  
332 W. Commerce, M-F 7:45am-4:30pm;  
Immunizations, flu shots, TB testing, STD's

Wesley Primary Care Clinic.....210-922-6922  
1406 Fitch, call M-F for appointment.

**HIV/AIDS**

Alamo Area Resource Center..... 210-224-7330  
527 N. Leona, Bldg. A, 3<sup>rd</sup> Floor, call for appointment.  
M-F 8:30am-4:30pm. No charge, HIV testing, HIV  
education, medical transportation.

B.E.A.T.-AIDS, 218 W. Cypress..... 210-227-4689  
M-F 8:30am-5pm. No charge HIV testing, HIV  
Prevention, Education services and case management

Hope Action Care, 132 W. Grayson.....210-224-7330  
M-F 8am-5pm. health education & risk prevention,  
case management; mental health and substance  
abuse counseling.

San Antonio AIDS Foundation..... 210-225-4715  
818 E. Grayson, M-Th 8:30am-4pm free HIV testing,  
8-5 weekdays HIV prev. education, case mgmt/client  
advocacy, tenant based rent asst., transitional housing,  
3 free hot meals, hospice, residential skilled nursing.  
Fridays 9am-1pm HIV testing.

**Apartments**

Bexar County Housing Authority (Section 8).... 210-225-0071  
1017 N. Main St, Ste. 201

S.A. Housing Authority (SAHA)..... 210-477-6262  
Public Housing – Section 8

City of San Antonio, 1325 N. Flores, Ste. 114... 210-207-5910  
Fair Housing Program for unfair housing practices

George Gervin Housing First Program ..... 210-532-3948  
511 Yucca

SAMMinistries Housing First Program..... 210-979-6188

Woodhill Permanent Housing program..... 210-207-7823  
For families with disabilities; call for appointment.  
4909 Woodstone

**Financial Assistance**

Bexar County Health & Human Services..... 210-335-6770  
233 N. Pecos, Suite 590 (Utilities)

City of San Antonio – Basic Needs Office..... 210-207-7830  
Rent & Utilities

Catholic Charities, 2903 W. Salinas..... 210-433-3256  
Disconnected utilities only, M-F 8-10am, Call for appt.

Salvation Army, 910 N. Flores..... 210-352-2020  
Rent & Utilities, Call Mon. am for appointment.

St. Peter – St. Joseph Children's Home..... 210-531-8555  
Project Ayuda, 919 Mission Rd., Call for appointment.  
Emergency assistance, case management.  
Counseling, food.

St. Vincent de Paul, 1103 S. Frio..... 210-225-7837  
M-F 8am-12pm & 1-5pm, call for referral.

George Gervin HPRP .....210-804-1786  
6903 Sunbelt Drive South Call for appointment  
Rent/Utilities/Moving Costs/Rental Deposit

**Transportation**

City Link, bus passes.....210-207-6150

Greyhound Bus, 500 N. St. Mary's.....210-270-5824

VIA Info Line, Bus Routes.....210-362-2020

VIA bus passes for employment interviews.....210-207-7830

**Public Education Services**

San Antonio ISD Transitions Program..... 210-227-1206  
1700 Tampico St.

Northside ISD CONNECTIONS Program..... 210-397-0530

NEISD McKinney Project ..... 210-442-0640  
NEISD Family Resource Center, 8428 Ahern Dr.

**Support Services**

Community Based Counseling Program.....210-220-2525  
1 Haven for Hope Way. For homeless adults.

Haven for Hope Case Management .....210-220-2132

Office of Social Concerns Archdiocese of S.A..210-734-2620  
2718 W. Woodlawn Ave.

**Youth Services**

Casey Family Program, Community Transition Services  
Center, 816 Camaron suite 1.02..... 210-354-3200  
Serves youth and young adults who have aged out of  
foster care and (age 18-25 in Bexar County).  
Info/referral, job search, case mgt, education support,  
related.

StandUp For Kids..... 1-888-365-4543  
Street outreach 21 & Younger, food/hygiene packs,  
clothing, transportation, apartment support  
P.O. Box 782593, San Antonio, TX 78278

Legal Aid For Youth (TRLA) .....210-212-3784

