## **Computer Skills**

Highly experienced and certified in various computer applications and softwares / hardwares.

## PROFESSIONAL COMPUTER SKILLS

New System Installs & Networking Troubleshooting, Diagnostics & Repair Imagining (Ghost/Ghost walker) **Upgrading Systems and Software** Preparing Systems for Sale or Salvage Recovery Maintenance Taught Software / Hardware Installation of Hardware / Software Consultant FTP of Files Intranet / Internet Server Management (Network, Developer, Production) Help Desk (technical support) **Business DSL Support** TCP/IP Web Site Design, Development & Testing Web Site Management HTML, Java, SQL, C+/C++, .asp, Cold Fusion, Visual Basics Multiple System Support System Administration (3.x, 95, 98, NT, XP, 2000, Vista) MCSE+I, MCSE 2000, A+, Network+, DBA System Relocations Virus Management & Prevention Video Conferencing & Training

## HARDWARE/SOFTWARE PROFICIENCY

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IBM and MAC Compatible Platforms
Main Frames, Workstations, Palm Pilots / PDAs and Laptops
        Brother & IBM Word Processor w/TX pk 3
          MS Home and Office Suite (95-2007)
     MS Windows (3.x, 95, 98, 2000, XP, NT & Vista)
                NEC Software Collection
                       Lotus 123
    MS Mail, Messenger, Skype, Outlook and Exchange
Netscape Explorer, Netscape AOL and other online services
                    DOS 3.0 and up
                        Lawson
                          SAP
                  Express Maintenance
         Professional Editor 32 / Visio Technical
                        Win Zip
                        E-Stamp
                          Savi
                         AS400
                     Hummingbird
 Turbo Tax, Quicken, Quick Books, MS Money, Peachtree
                Qualcomm / Road Ranger
  Oasis / Remedy / BABSC Help Desk Ticketing Systems
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Web Studio, Adobe, PhotoShop, Cannon Creative, custom software packages, proprietary software, and other graphic arts software