## 2017 Summary of Benefits Fidelis Medicare Advantage Flex Plan (HMO-POS), Fidelis Medicare \$0 Premium Plan (HMO) and Fidelis Medicare Advantage Without Rx (HMO-POS) CMS Contract # H3328

## January 1, 2017 – December 31, 2017

Thank you for your interest in Fidelis Medicare Advantage Plans. Our plans are offered by New York State Catholic Health Plan Inc. /Fidelis Care, a Medicare Advantage Health Maintenance Organization (HMO), with a point-of-service option (POS) that contracts with the Federal government.

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of our benefits, please call Fidelis Care and ask for the "Evidence of Coverage."

#### You have choices in your health care

One choice is to get your Medicare benefits through Original Medicare (fee-for-service). Original Medicare is run directly by the Federal government. Another choice is to get your Medicare benefits by joining a Medicare health plan, like a Fidelis Medicare Advantage Plan.

#### Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what Fidelis Medicare Advantage Plans cover and what you pay. If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on http://www.medicare.gov. If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

#### Who might these plans be best suited for?

Fidelis Medicare Advantage Flex Plan - This plan may be the optimal choice for you if you qualify for Part D Low Income Premium Subsidies or the state Pharmacy Assistance Program's Part D premium subsidy (but are not a Full Medicaid Dual Eligible or Qualified Medicare Beneficiary in which case please consider one of our Dual Special Needs Plans); however, it is available to those that do not qualify for premium subsidies and are willing to pay the monthly premium.

Fidelis Medicare \$0 Premium - This plan may be the optimal choice for you if you do not qualify for Part D Low Income Premium Subsides or for the state Pharmacy Assistance Program's Part D premium subsidy. If you do, please consider the Low Income Premium Subsidy Target plan. This

plan offers the convenience of not having to pay an additional monthly premium (other than your normal monthly Part B premium) for those members that do not qualify for Part D premium relief.

Fidelis Medicare Advantage Without Rx – This plan has been maintained for those that do not wish to participate in Medicare's Part D program.

## Sections in this booklet

- Things to know about Fidelis Medicare Advantage Plans
- Monthly Premium, Deductible, and Limits on how much you pay for covered services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document may be available in other formats such as Braille, large print or other alternate formats.

This document may be available in a non-English language. For additional information, call customer service at the phone number listed above.

Este documento puede estar disponible en un idioma que no sea inglés. Para más información, llame a Servicios al Socio al número telefónico antes mencionado.

## Things to know about Fidelis Medicare Advantage plans:

## Hours of Operation:

- Customer Services Hours for October 1 February 14. You can call us 7 days a week from, 8:00 a.m. 8:00 p.m. Eastern Time.
- Customer Services Hours for February 15 September 30. You can call us Monday through Friday, 8:00 a.m. 8:00 p.m. Eastern Time.

## Fidelis Medicare phone numbers and website

- If you are a member of this plan, call toll-free (800) 247-1447. (TTY/TDD (800) 695-8544)
- If you are not a member of this plan, call toll-free (800) 860-8707. (TTY/TDD (800) 558-1125)
- Our website: http://www.fideliscare.org

## Who can join?

You can join Fidelis Medicare Advantage Plans if you are entitled to Medicare Part A and/or enrolled in Medicare Part B, and live in the service area.

The service area for **Fidelis Medicare Advantage Without Rx** (HMO-POS) Plan 001 includes: Albany, Allegany, Bronx, Broome, Cattaraugus, Cayuga, Chemung, Chenango, Clinton, Columbia, Cortland, Delaware, Dutchess, Erie, Essex, Franklin, Fulton, Greene, Hamilton, Herkimer, Kings, Lewis, Montgomery, Nassau, New York, Niagara, Oneida, Onondaga, Orange, Orleans, Otsego, Oswego, Putnam, Queens, Rensselaer, Richmond, Rockland, St. Lawrence, Saratoga, Schenectady, Schoharie, Schuyler, Seneca, Steuben, Suffolk, Sullivan, Tioga, Ulster, Warren, Washington, Westchester, Wyoming, and Yates Counties, NY. You must live in one of these areas to join the plan.

The service area for **Fidelis Medicare Advantage Flex** (HMO-POS) Plan 003 includes: Albany, Allegany, Bronx, Broome, Cattaraugus, Cayuga, Chemung, Chenango, Clinton, Columbia, Cortland, Delaware, Erie, Essex, Franklin, Fulton, Greene, Hamilton, Herkimer, Kings, Lewis, Montgomery, Nassau, New York, Niagara, Oneida, Onondaga, Orleans, Otsego, Oswego, Queens, Rensselaer, Richmond, Rockland, St. Lawrence, Saratoga, Schenectady, Schoharie, Schuyler, Seneca, Steuben, Suffolk, Tioga, Warren, Washington, Westchester, Wyoming, and Yates Counties, NY. You must live in one of these areas to join the plan.

The service area for **<u>Fidelis Medicare \$0 Premium</u>** (HMO) Plan 020 Segment 001 includes: Albany, Allegany, Bronx, Broome, Cattaraugus, Cayuga, Chemung, Chenango, Clinton, Columbia, Cortland, Delaware, Erie, Essex, Franklin, Fulton, Greene, Hamilton, Herkimer, Kings, Lewis, Montgomery, Nassau, New York, Niagara, Oneida, Onondaga, Orleans, Otsego, Oswego, Queens, Rensselaer, Richmond, St. Lawrence, Saratoga, Schenectady, Schoharie, Schuyler, Seneca, Steuben, Suffolk, Tioga, Warren, Washington, Wyoming, and Yates Counties, NY. You must live in one of these areas to join the plan.

There is more than one plan listed in this Summary of Benefits. If you are enrolled in one plan and wish to switch to another plan, you may do so only during certain times of the year. Please call Member Service for more information.

## Which doctors, hospitals and pharmacies can I use?

Fidelis Care has a network of doctors, hospitals, pharmacies and other providers. You can use any doctor who is part of our network. For *Fidelis Medicare Advantage Without Rx* and *Fidelis Medicare Advantage Flex,* some services you may use providers that are not in our network.

For *Fidelis Medicare \$0 Premium*, you can only use doctors who are part of our network. If you choose to go to a doctor outside of our network, you must pay for these services yourself. Neither the plan nor the Original Medicare Plan will pay for these services except in limited situations (for example, emergency care).

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's Provider and Pharmacy Directory at our website (www.fideliscare.org). Or, call us and we will send you a copy of the Provider and Pharmacy Directory.

### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and more. Our plan members get *all* of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan that you would in Original Medicare. For others, you may pay less. Our plan members also get *more than what* is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs, for *Fidelis Medicare Advantage Flex* (HMO-POS) and *Fidelis Medicare \$0 Premium* (HMO). In addition we cover Part B drugs including chemotherapy and some drugs administered by your provider. You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, http://www.fideliscare.org. Or call us and we will send you a copy of the formulary.

We do not cover counseling or referral services that our Plan objects to based on moral or religious grounds. In the case of our Plan, we won't give counseling or referral services related to reproductive and family planning services, including but not limited to abortion, sterilization, tubal ligations, and artificial contraception, nor receive premium dollars from the Federal Government for such services. To the extent these services are covered by Medicare, they will be covered under the Original Medicare Plan. For further information, please call Member Services.

### How will I determine my drug costs?

*Fidelis Medicare Advantage Flex* (HMO-POS) and *Fidelis Medicare \$0 Premium* (HMO) cover both Medicare Part B prescription drugs and Medicare Part D prescription drugs.

*Fidelis Medicare Advantage Without Rx* (HMO-POS) does cover Medicare Part B prescription drugs. Fidelis Medicare Advantage Without Rx (HMO-POS) <u>does NOT</u> cover Medicare Part D prescription drugs.

Our plan groups each medication into one of five "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur after you meet your deductible: Initial Coverage, Coverage Gap, and Catastrophic Coverage.

## Summary of Benefits for Fidelis Medicare Advantage Flex, Fidelis Medicare \$0 Premium and Fidelis Medicare Advantage Without Rx for Year 2017

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
Month	ly Premium, Deductible, and Lim	its on How Much You Pay For C	overed Services
Monthly Plan Premium, including Part C and Part D Premium	\$41 per month in addition to your monthly Medicare Part B premium.	\$0 per month in addition to your monthly Medicare Part B premium.	\$0 per month in addition to your monthly Medicare Part B premium.
Deductibles, including plan level and category level deductible	\$250 per year for Part D prescription drugs in tiers 2 through 5. (No deductible on Tier 1.)	This plan does not have a deductible.	This plan does not have a deductible.
Maximum Out-of- Pocket Responsibility	Like all Medicare health plans, our plan protects you by having yearly limits on your out-of- pocket costs for medical and hospital care.	Like all Medicare health plans, our plan protects you by having yearly limits on your out-of- pocket costs for medical and hospital care.	Like all Medicare health plans, our plan protects you by having yearly limits on your out-of- pocket costs for medical and hospital care.
	Your yearly limit in this plan is \$6,700 for services you receive from in-network providers.	Your yearly limit in this plan is \$6,700 for services you receive from in-network providers.	Your yearly limit in this plan is \$6,700 for services you receive from in-network providers.
	If you reach the limit on out of pocket costs, you keep getting covered hospital and medical	If you reach the limit on out of pocket costs, you keep getting covered hospital and medical	If you reach the limit on out of pocket costs, you keep getting covered hospital and medical

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	services and we will pay the full cost for the rest of the year.	services and we will pay the full cost for the rest of the year.	services and we will pay the full cost for the rest of the year.
	Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs. Our plan has a coverage limit for certain benefits from any	Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.	Please note that you will still need to pay your monthly premiums. Our plan has a coverage limit for certain benefits from any provider. Contact us for
	provider. Contact us for services that apply. Non emergency out of network provider services will only be covered if described as covered in one of the below sections and is further subject to an annual allowed benefit consideration that will consider gross allowed costs up to \$10,000 but will generally only cover 50% of these allowed costs with some exceptions (generally limited to \$5,000 in paid benefits per year).		services that apply. Non emergency out-of-network provider services will only be covered if described as covered in one of the below sections and is further subject to an annual allowed benefit consideration that will consider gross allowed costs up to \$10,000 but will generally only cover 50% of these allowed costs with some exceptions (generally limited to \$5,000 in paid benefits per year).

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
		cal and Hospital Benefits a 1 may require authorization	
	In	patient Care	
Inpatient Hospital Coverage <sup>1</sup>	Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.
	Our plan covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use the extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.	Our plan covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use the extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.	Our plan covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use the extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.
	In-Network:	In-Network:	In-Network:
	For Medicare-covered hospital stays:	For Medicare-covered hospital stays:	For Medicare-covered hospital stays:
	Days 1-5: \$350 copay per day	Days 1-5: \$350 copay per day	Days 1-5: \$350 copay per day
	Days 6-90: \$0 copay per day	Days 6-90: \$0 copay per day	Days 6-90: \$0 copay per day
	Except in an emergency, your doctor must tell the plan that	Except in an emergency, your doctor must tell the plan that	Except in an emergency, your doctor must tell the plan that

Benefit Category	Fidelis Medicare Advantage	Fidelis Medicare \$0 Premium	Fidelis Medicare Advantage
	Flex Plan (HMO-POS)	Plan (HMO)	Without Rx (HMO-POS)
	(Plan 003)	(Plan 020 Segment 001)	(Plan 001)
	you are going to be admitted to the hospital.	you are going to be admitted to the hospital.	you are going to be admitted to the hospital.
	Ou	tpatient Care	
Doctor Visits (Primary and	In-Network:	In-Network:	In-Network:
Specialists)	\$0 copay for each Medicare-	\$15 copay for each Medicare-	\$10 copay for each Medicare-
	covered primary care doctor	covered primary care doctor	covered primary care doctor
	visit.	visit.	visit.
	\$25 copay for each Medicare-	\$45 copay for each Medicare-	\$40 copay for each Medicare-
	covered specialist visit.	covered specialist visit.	covered specialist visit.
	Out of Network:		Out of Network:
	50% of the cost		50% of the cost
Preventive Care	In-Network and Out-of-	In-Network:	In-Network and Out-of-
	Network:	\$0 copay for all preventive	Network:
	\$0 copay for all preventive	services covered under Original	\$0 copay for all preventive
	services covered under Original	Medicare at zero cost sharing.	services covered under Original
	Medicare at zero cost sharing.	Any additional preventative	Medicare at zero cost sharing.
	Any additional preventative	services approved by Medicare	Any additional preventative
	services approved by Medicare	for zero cost sharing will be	services approved by Medicare
	for zero cost sharing will be	covered by the plan at zero	for zero cost sharing will be
	covered by the plan at zero	cost sharing. If you believe that	covered by the plan at zero
	cost sharing. If you believe that	you have inappropriately been	cost sharing. If you believe that

Benefit Category	Fidelis Medicare Advantage	Fidelis Medicare \$0 Premium	Fidelis Medicare Advantage
	Flex Plan (HMO-POS)	Plan (HMO)	Without Rx (HMO-POS)
	(Plan 003)	(Plan 020 Segment 001)	(Plan 001)
	you have inappropriately been charged cost sharing for a service please contact Member Services.	charged cost sharing for a service please contact Member Services.	you have inappropriately been charged cost sharing for a service please contact Member Services.
Emergency Care	\$75 copay for Medicare-	\$75 copay for Medicare-	\$75 copay for Medicare-
	covered emergency room visits.	covered emergency room visits.	covered emergency room visits.
	If you are admitted to the	If you are admitted to the	If you are admitted to the
	hospital within 24 hour(s) for	hospital within 24 hour(s) for	hospital within 24 hour(s) for
	the same condition, you do not	the same condition, you do not	the same condition, you do not
	have to pay your share for	have to pay your share for	have to pay your share for
	emergency care. See the	emergency care. See the	emergency care. See the
	"Inpatient Hospital Care"	"Inpatient Hospital Care"	"Inpatient Hospital Care"
	section of this booklet for other	section of this booklet for other	section of this booklet for other
	costs.	costs.	costs.
	Worldwide coverage: The	Worldwide coverage: The	Worldwide coverage: The
	reimbursement for worldwide	reimbursement for worldwide	reimbursement for worldwide
	emergency care is the lesser of	emergency care is the lesser of	emergency care is the lesser of
	negotiated charges or the	negotiated charges or the	negotiated charges or the
	amount that the service would	amount that the service would	amount that the service would
	have paid if rendered in the	have paid if rendered in the	have paid if rendered in the
	member's home county of	member's home county of	member's home county of
	residence at 100% of the	residence at 100% of the	residence at 100% of the
	Medicare fee schedule less	Medicare fee schedule less	Medicare fee schedule less
	cost sharing. The standard	cost sharing. The standard	cost sharing. The standard
	ambulance copay may apply as	ambulance copay may apply as	ambulance copay may apply as
	it would within the United	it would within the United	it would within the United

Benefit Category	Fidelis Medicare Advantage	Fidelis Medicare \$0 Premium	Fidelis Medicare Advantage
	Flex Plan (HMO-POS)	Plan (HMO)	Without Rx (HMO-POS)
	(Plan 003)	(Plan 020 Segment 001)	(Plan 001)
	States and its territories.	States and its territories.	States and its territories.
	Covered ambulance services	Covered ambulance services	Covered ambulance services
	include air ambulance (fixed-	include air ambulance (fixed-	include air ambulance (fixed-
	wing, rotary-wing) and ground	wing, rotary-wing) and ground	wing, rotary-wing) and ground
	ambulance services.	ambulance services.	ambulance services.
Urgently Needed Services	\$25 copay for Medicare- covered urgently-needed-care visits.	\$45 copay for Medicare- covered urgently-needed-care visits.	\$40 copay for Medicare- covered urgently-needed-care visits.
	If you are admitted to the	If you are admitted to the	If you are admitted to the
	hospital within 24 hours, you do	hospital within 24 hours, you do	hospital within 24 hours, you do
	not have to pay your share of	not have to pay your share of	not have to pay your share of
	the cost for urgent care. See	the cost for urgent care. See	the cost for urgent care. See
	the "Inpatient Hospital Care"	the "Inpatient Hospital Care"	the "Inpatient Hospital Care"
	section of this booklet for other	section of this booklet for other	section of this booklet for other
	costs.	costs.	costs.
Diagnostic Services/ Labs/ Imaging <sup>1</sup>	Diagnostic radiology services (such as MRIs, CT scans)	Diagnostic radiology services (such as MRIs, CT scans)	Diagnostic radiology services (such as MRIs, CT scans)
	In-Network:	In-Network:	In-Network:
	20% coinsurance for	20% coinsurance for	20% coinsurance for
	Medicare-covered lab services.	Medicare-covered lab services.	Medicare-covered lab services.
	20% of the cost for Medicare-	20% of the cost for Medicare-	20% of the cost for Medicare-
	covered diagnostic procedures	covered diagnostic procedures	covered diagnostic procedures
	and tests.	and tests.	and tests.

Benefit Category	Fidelis Medicare Advantage	Fidelis Medicare \$0 Premium	Fidelis Medicare Advantage
	Flex Plan (HMO-POS)	Plan (HMO)	Without Rx (HMO-POS)
	(Plan 003)	(Plan 020 Segment 001)	(Plan 001)
	<ul> <li>\$10 copay for Medicare-</li></ul>	<ul> <li>\$10 copay for Medicare-</li></ul>	<ul> <li>\$10 copay for Medicare-</li></ul>
	covered X-rays. <li>20% of the cost for Medicare-</li>	covered X-rays. <li>20% of the cost for Medicare-</li>	covered X-rays. <li>20% of the cost for Medicare-</li>
	covered diagnostic radiology	covered diagnostic radiology	covered diagnostic radiology
	services (not including X-rays).	services (not including X-rays).	services (not including X-rays).
	20% of the cost for Medicare-	20% of the cost for Medicare-	20% of the cost for Medicare-
	covered therapeutic radiology	covered therapeutic radiology	covered therapeutic radiology
	services.	services.	services.
	Out of Network: 50% of the cost, depending on the service Authorization rules may apply.	Authorization rules may apply.	Out of Network: 50% of the cost, depending on the service Authorization rules may apply.
Hearing Services	Exam to diagnose and treat	Exam to diagnose and treat	Exam to diagnose and treat
	hearing and balance issues.	hearing and balance issues.	hearing and balance issues.
	In-Network:	In-Network:	In-Network:
	\$0 copay for Medicare-covered	\$0 copay for Medicare-covered	\$0 copay for Medicare-covered
	diagnostic hearing and balance	diagnostic hearing and balance	diagnostic hearing and balance
	exams if your doctor or other	exams if your doctor or other	exams if your doctor or other
	health care provider orders	health care provider orders	health care provider orders
	these tests to see if you need	these tests to see if you need	these tests to see if you need
	medical treatment.	medical treatment.	medical treatment.

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	Non Medicare–covered Routine hearing exams and hearing aids are covered up to the annual limit of the Flex Benefit.		
Dental Services <sup>1</sup>	Limited Dental Services (this does not include services in connection with care, treatment, filing, removal or replacement of teeth)	Limited Dental Services (this does not include services in connection with care, treatment, filing, removal or replacement of teeth)	Limited Dental Services (this does not include services in connection with care, treatment, filing, removal or replacement of teeth)
	In-Network:	In-Network:	In-Network:
	\$25 copay for Medicare- covered dental benefits	\$45 copay for Medicare- covered dental benefits	\$40 copay for Medicare- covered dental benefits.
	\$0 copay for the following preventive dental benefits:	\$20 copay for the following preventive dental benefits:	Preventive Dental is Not
	<ul> <li>- up to 1 cleaning(s) every</li> <li>12 months</li> </ul>	<ul> <li>up to 1 cleaning(s) every</li> <li>12 months</li> </ul>	Covered.
	<ul> <li>up to 1 dental X-ray(s) every</li> <li>24 months</li> </ul>	<ul> <li>up to 1 dental X-ray(s) every</li> <li>24 months</li> </ul>	
	<ul> <li>- up to 1 oral exam(s) every</li> <li>12 months</li> </ul>	- up to 1 oral exam(s) every 12 months	
	Plan will cover additional dental services beyond the scope and		

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	frequency described above subject to the annual Flex benefit limit.		
Vision Services	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening for high risk individuals)	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening for high risk individuals)	Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening for high risk individuals)
	In-Network:	In-Network:	In-Network:
	\$0 to \$25 copay, depending on the service	\$0 to \$45 copay, depending on the service	\$0 to \$40 copay, depending on the service
	\$0 copay for:	\$20 copay for:	\$0 copay for:
	<ul> <li>- up to 1 supplemental routine eye exam(s) every 12 months.</li> <li>- one pair of Medicare-covered</li> </ul>	- up to 1 supplemental routine eye exam(s) every 12 months.	<ul> <li>up to 1 supplemental routine eye exam(s) every 12 months.</li> </ul>
	eyeglasses (lenses and frames) or contact lenses after cataract surgery.	<ul> <li>one pair of Medicare-covered eyeglasses (lenses and frames) or contact lenses after cataract surgery.</li> </ul>	<ul> <li>one pair of Medicare-covered eyeglasses (lenses and frames) or contact lenses after cataract surgery.</li> </ul>
	<ul><li>eyeglasses (lenses and frames)</li><li>contact lenses</li></ul>	Vision benefits must be obtained from Davis Vision	Vision benefits must be obtained from Davis Vision
	- eyeglass lenses	providers.	providers.

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	- eyeglass frames		
	Vision benefits must be obtained from Davis Vision providers.		
	Additional benefits are available up to the annual maximum flex benefit.		
Mental Health	Inpatient visit:	Inpatient visit:	Inpatient visit:
Services (including inpatient) <sup>1</sup>	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit applies to inpatient mental health services provided in a general hospital.	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit applies to inpatient mental health services provided in a general hospital.	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit applies to inpatient mental health services provided in a general hospital.
	Plan covers 90 days for an inpatient hospital stay.	Plan covers 90 days for an inpatient hospital stay.	Plan covers 90 days for an inpatient hospital stay.
	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60

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	days, your inpatient hospital coverage will be limited to 90 days.	days, your inpatient hospital coverage will be limited to 90 days.	days, your inpatient hospital coverage will be limited to 90 days.
	In-Network:	In-Network:	In-Network:
	For Medicare-covered hospital stays:	For Medicare-covered hospital stays:	For Medicare-covered hospital stays:
	Days 1-5: \$300 copay per day	Days 1-5: \$300 copay per day	Days 1-5: \$300 copay per day
	Days 6-90: \$0 copay per day	Days 6-90: \$0 copay per day	Days 6-90: \$0 copay per day
	Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.
	Outpatient:	Outpatient:	Outpatient:
	In-Network:	In-Network:	In-Network:
	\$25 copay for each Medicare-covered individual therapy visit.	\$40 copay for each Medicare-covered individual therapy visit.	\$40 copay for each Medicare-covered individual therapy visit.
	\$25 copay for each Medicare-covered group therapy visit.	\$40 copay for each Medicare-covered group therapy visit.	\$40 copay for each Medicare-covered group therapy visit.
	\$25 copay for each	\$40 copay for each Medicare-	\$40 copay for each

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	Medicare-covered individual therapy visit with a psychiatrist.	covered individual therapy visit with a psychiatrist.	Medicare-covered individual therapy visit with a psychiatrist.
	\$25 copay for each Medicare- covered group therapy visit with a psychiatrist.	\$40 copay for each Medicare- covered group therapy visit with a psychiatrist.	\$40 copay for each Medicare- covered group therapy visit with a psychiatrist.
	\$25 copay for Medicare- covered partial hospitalization program services.	\$40 copay for Medicare- covered partial hospitalization program services.	\$40 copay for Medicare- covered partial hospitalization program services.
	Out of Network:	Authorization rules may apply.	Out of Network:
	You pay 50% of the cost.		You pay 50% of the cost.
	Authorization rules may apply.		Authorization rules may apply.
Skilled Nursing Facility (SNF) <sup>1</sup>	Our plan covers up to 100 days in a SNF.	Our plan covers up to 100 days in a SNF.	Our plan covers up to 100 days in a SNF.
	In-Network:	In-Network:	In-Network:
	For SNF stays:	For SNF stays:	For SNF stays:
	- Days 1 – 20: \$0 copay per day	- Days 1 – 20: \$0 copay per day	- Days 1 – 20: \$0 copay per day
	- Days 21 – 100: \$150 copay per day	- Days 21 – 100: \$150 copay per day	- Days 21 – 100: \$150 copay per day

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	No prior hospital stay is required.	No prior hospital stay is required.	No prior hospital stay is required.
	Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
Rehabilitation Services <sup>1</sup>	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions up to 36 weeks). \$25 copay	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions up to 36 weeks). \$40 copay	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions up to 36 weeks). \$40 copay
	Medically necessary physical therapy, occupational therapy, and speech and language pathology services are covered.	Medically necessary physical therapy, occupational therapy, and speech and language pathology services are covered.	Medically necessary physical therapy, occupational therapy, and speech and language pathology services are covered.
	In-Network:	In-Network:	In-Network:
	\$25 copay for Medicare- covered Occupational Therapy visits.	\$40 copay for Medicare- covered Occupational Therapy visits.	\$40 copay for Medicare- covered Occupational Therapy visits.
	\$25 copay for Medicare- covered Physical Therapy and/or Speech and Language Pathology visits.	\$40 copay for Medicare- covered Physical Therapy and/or Speech and Language Pathology visits.	\$40 copay for Medicare- covered Physical Therapy and/or Speech and Language Pathology visits.
	Out-of-Network:		Out-of-Network:
	You pay 50% of the cost.	Authorization rules may apply.	You pay 50% of the cost.

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	Authorization rules may apply.		Authorization rules may apply.
Ambulance <sup>1</sup>	<ul> <li>\$250 copay for Medicare- covered ambulance benefits.</li> <li>If you are admitted to the hospital, you pay \$0 for Medicare-covered ambulance benefits.</li> </ul>	<ul> <li>\$250 copay for Medicare- covered ambulance benefits.</li> <li>If you are admitted to the hospital, you pay \$0 for Medicare-covered ambulance benefits.</li> </ul>	<ul> <li>\$250 copay for Medicare- covered ambulance benefits.</li> <li>If you are admitted to the hospital, you pay \$0 for Medicare-covered ambulance benefits.</li> </ul>
	Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
Transportation	In-Network: Transportation is covered up to the annual limit under the Flex benefit. The member pays for the benefit upfront and submits to Fidelis for reimbursement.	Not Covered	Not Covered
Foot Care (Podiatry Services) <sup>1</sup>	Foot Exams and treatment if you have diabetes-related nerve damage and/or meet certain criteria conditions. In-Network:	Foot Exams and treatment if you have diabetes-related nerve damage and/or meet certain criteria conditions. In-Network:	Foot Exams and treatment if you have diabetes-related nerve damage and/or meet certain criteria conditions. In-Network:
	\$25 copay for Medicare-	\$45 copay for Medicare-	\$40 copay for Medicare-

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	covered podiatry visits.	covered podiatry visits.	covered podiatry visits.
	Out of Network:	Medicare-covered podiatry	Out of Network:
	50% of the cost.	visits are for medically- necessary foot care.	50% of the cost.
	Medicare-covered podiatry visits are for medically- necessary foot care.	Authorization rules may apply.	Medicare-covered podiatry visits are for medically- necessary foot care.
	Authorization rules may apply.		Authorization rules may apply.
Medical Equipment/	In-Network:	In-Network:	In-Network:
Supplies <sup>1</sup>	20% of the cost for Medicare- covered durable medical equipment.	20% of the cost for Medicare- covered durable medical equipment.	20% of the cost for Medicare- covered durable medical equipment.
	20% of the cost for Medicare- covered prosthetic devices.	20% of the cost for Medicare- covered prosthetic devices.	20% of the cost for Medicare- covered prosthetic devices.
	20% of the cost for Medicare- covered related medical supplies.	20% of the cost for Medicare- covered related medical supplies.	20% of the cost for Medicare- covered related medical supplies.
	Authorization rules may apply.	Authorization rules may apply.	Authorization rules may apply.
Wellness Programs	\$250 annual Flex Benefit for the purchase of non-Medicare	Not Covered.	Not Covered.

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	healthcare items.		
	Payment for non-Medicare healthcare expenditures including but not limited to:		
	<ul> <li>Dental care – preventive and comprehensive</li> <li>Prescription eyewear</li> <li>Over-the-counter items</li> <li>Over-the counter medicines (non- prescription)</li> <li>Medical services transportation</li> <li>Health club membership or fitness classes</li> <li>Weight loss programs</li> <li>Smoking cessation programs</li> <li>Hearing aids</li> <li>Acupuncture services</li> <li>Durable medical equipment</li> </ul>		
	As indicated above for non Medicare covered services, claims may be submitted and covered as flex spend claims. They will be subject to an		

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	<ul> <li>annual shared paid benefit allowance of \$250. The benefit allowance is for all non Medicare benefits combined and not for each type.</li> <li>A member obtains the service and submits a form describing the service and the date received to have payment remitted by the plan.</li> </ul>		
Medicare Part B Drugs <sup>1</sup>	Drugs covered under Medicare Part B such as chemotherapy drugs	Drugs covered under Medicare Part B such as chemotherapy drugs	Drugs covered under Medicare Part B such as chemotherapy drugs
	In-Network:	In-Network:	In-Network:
	20% of the cost for Medicare Part B drugs.	20% of the cost for Medicare Part B drugs.	20% of the cost for Medicare Part B drugs.
	Prescrip	tion Drug Benefits	·
Deductible Stage	\$250 per year for Part D prescription drugs in tiers 2 through 5.	This plan does not have a deductible.	This plan does not offer prescription drug coverage.
	(No deductible on Tier 1.)		

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
Initial Coverage	This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at <u>www.fideliscare.org</u> on the web.	This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at <u>www.fideliscare.org</u> on the web.	This plan does not offer prescription drug coverage.
	Different out-of-pocket costs may apply for people who	Different out-of-pocket costs may apply for people who	
	- have limited incomes,	- have limited incomes,	
	<ul> <li>live in long term care facilities, or</li> </ul>	<ul> <li>live in long term care facilities, or</li> </ul>	
	<ul> <li>have access to Indian/Tribal/Urban (Indian Health Service) providers.</li> </ul>	<ul> <li>have access to Indian/Tribal/Urban (Indian Health Service) providers.</li> </ul>	
	The plan offers national in- network prescription coverage (i.e. this would include 50	The plan offers national in- network prescription coverage (i.e. this would include 50	
	states and the District of Columbia). This means that you	states and the District of Columbia). This means that you	
	will pay the same cost-sharing amount for your prescription drugs if you get them at an in-	will pay the same cost-sharing amount for your prescription drugs if you get them at an in-	
	network pharmacy outside of the plan's service area (for instance when you travel).	network pharmacy outside of the plan's service area (for instance when you travel).	
	The plan may require you to	The plan may require you to	

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	first try one drug to treat your condition before it will cover another drug for that condition. Some drugs have quantity limits. Your provider must get prior authorization from Fidelis Medicare Advantage Flex (HMO-POS) for certain drugs. You must go to certain pharmacies for a very limited number of drugs, due to special	first try one drug to treat your condition before it will cover another drug for that condition. Some drugs have quantity limits. Your provider must get prior authorization from Fidelis Medicare \$0 Premium (HMO) for certain drugs. You must go to certain pharmacies for a very limited number of drugs, due to special	(Plan 001)
	handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov. If the actual cost of a drug is less than the normal cost- sharing amount for that drug, you will pay the actual cost, not	handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov. If the actual cost of a drug is less than the normal cost- sharing amount for that drug, you will pay the actual cost, not	

the higher cost-sharing amount.the higher cost-sharing amount.If you request a formulary exception for a drug and Fidelis Medicare Advantage Flex (HMO-POS) approves the exception, you will pay Tier 4: Non-Preferred Brand Drugs cost-sharing for that drug.If you request a formulary exception, you will pay Tier 4: Non-Preferred Brand Drugs cost-sharing for that drug.After you pay your yearly deductible, you pay the following until your total yearly drug costs reach \$3,400. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.You pay the following until your total yearly drug costs are the total drug costs paid by both you and our Part D plan.Standard Retail Cost-Sharing: Tier 1: Preferred Generic (30-day) supply of drugs in this tierStandard Retail Cost-Sharing: Tier 1: Preferred Generic- \$0 copay for a one-month (30-day) supply of drugs in this tierSto copay for a three-month (90-day) supply of drugs in this tier- \$0 copay for a three-month (90-day) supply of drugs in this tier- \$0 copay for a three-month (90-day) supply of drugs in this tier	Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
		<ul> <li>the higher cost-sharing amount.</li> <li>If you request a formulary exception for a drug and Fidelis Medicare Advantage Flex (HMO-POS) approves the exception, you will pay Tier 4: Non-Preferred Brand Drugs cost-sharing for that drug.</li> <li>After you pay your yearly deductible, you pay the following until your total yearly drug costs reach \$3,400. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.</li> <li>Standard Retail Cost-Sharing:</li> <li>Tier 1: Preferred Generic</li> <li>\$0 copay for a one-month (30-day) supply of drugs in this tier</li> <li>\$0 copay for a three-month (90-day) supply of drugs in</li> </ul>	<ul> <li>the higher cost-sharing amount.</li> <li>If you request a formulary exception for a drug and Fidelis Medicare \$0 Premium (HMO) approves the exception, you will pay Tier 4: Non-Preferred Brand Drugs cost-sharing for that drug.</li> <li>You pay the following until your total yearly drug costs reach \$3,025. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.</li> <li>Standard Retail Cost-Sharing:</li> <li>Tier 1: Preferred Generic</li> <li>\$0 copay for a one-month (30-day) supply of drugs in this tier</li> <li>\$0 copay for a three-month (90-day) supply of drugs in</li> </ul>	

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic	
	<ul> <li>\$15 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$20 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	
	<ul> <li>\$45 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$60 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Tier 3: Preferred Brand	Tier 3: Preferred Brand	
	<ul> <li>\$35 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$47 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	
	- \$105 copay for a three-month (90-day) supply of drugs in this tier	<ul> <li>\$141 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand	
	<ul> <li>\$100 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$100 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	
	<ul> <li>\$300 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$300 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Tier 5: Specialty Tier	Tier 5: Specialty Tier	

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	<ul> <li>28% coinsurance for a one- month (30-day) supply of drugs in this tier</li> </ul>	<ul> <li>- 33% coinsurance for a one- month (30-day) supply of drugs in this tier</li> </ul>	
	<ul> <li>Not offered for a three-month (90-day) supply of drugs in this tier</li> </ul>	<ul> <li>Not offered for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Standard Mail Order Cost- Sharing:	Standard Mail Order Cost- Sharing:	
	Tier 1: Preferred Generic	Tier 1: Preferred Generic	
	- 1 month supply not offered.	- 1 month supply not offered.	
	<ul> <li>\$0 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$0 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Tier 2: Non-Preferred Generic	Tier 2: Non-Preferred Generic	
	- 1 month supply not offered.	- 1 month supply not offered.	
	<ul> <li>\$30 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$40 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Tier 3: Preferred Brand	Tier 3: Preferred Brand	
	- 1 month supply not offered.	- 1 month supply not offered.	
	- \$70 copay for a three-month	- \$94 copay for a three-month	

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	(90-day) supply of drugs in this tier	(90-day) supply of drugs in this tier	
	Tier 4: Non-Preferred Brand	Tier 4: Non-Preferred Brand	
	- 1 month supply not offered.	- 1 month supply not offered.	
	<ul> <li>\$200 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	<ul> <li>\$200 copay for a three-month (90-day) supply of drugs in this tier</li> </ul>	
	Tier 5: Specialty Tier	Tier 5: Specialty Tier	
	<ul> <li>28% coinsurance for a one- month (30-day) supply of drugs in this tier</li> </ul>	<ul> <li>- 33% coinsurance for a one- month (30-day) supply of drugs in this tier</li> </ul>	
	<ul> <li>3 month supply not offered for drugs in this tier.</li> </ul>	<ul> <li>3 month supply not offered for drugs in this tier.</li> </ul>	
	Long Term Care Pharmacy:	Long Term Care Pharmacy:	
	If you reside in a long-term care facility, you pay the same as at a retail pharmacy.	If you reside in a long-term care facility, you pay the same as at a retail pharmacy.	
	You may get drugs from an out-of-network pharmacy, but may pay more that you pay at an in-network pharmacy.	You may get drugs from an out-of-network pharmacy, but may pay more that you pay at an in-network pharmacy.	
	Fidelis does not cover certain	Fidelis does not cover certain	

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	family planning services, including prescription contraceptives. You may request to transfer to another Medicare Advantage Plan or Part D Prescription Drug Plan that covers prescription birth control and other family planning services not covered under this Plan by Fidelis. For further information or to request a transfer to another Plan, please call Member Services.	family planning services, including prescription contraceptives. You may request to transfer to another Medicare Advantage Plan or Part D Prescription Drug Plan that covers prescription birth control and other family planning services not covered under this Plan by Fidelis. For further information or to request a transfer to another Plan, please call Member Services.	
Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug costs (including what our plan has paid and what you have paid) reaches \$3,400. After you enter the coverage gap, you pay 40% of the plan's costs for the covered brand name drugs and 51% of the	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug costs (including what our plan has paid and what you have paid) reaches \$3,025. After you enter the coverage gap, you pay 40% of the plan's costs for the covered brand name drugs and 51% of the	This plan does not offer prescription drug coverage.

Benefit Category	Fidelis Medicare Advantage Flex Plan (HMO-POS) (Plan 003)	Fidelis Medicare \$0 Premium Plan (HMO) (Plan 020 Segment 001)	Fidelis Medicare Advantage Without Rx (HMO-POS) (Plan 001)
	plan's cost for covered generic drugs until your costs total \$4,950, which is the end of the coverage cap. Not everyone will enter the coverage gap.	plan's cost for covered generic drugs until your costs total \$4,950, which is the end of the coverage cap. Not everyone will enter the coverage gap.	
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,950, you pay the greater of:	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,950, you pay the greater of:	This plan does not offer prescription drug coverage.
	<ul> <li>- 5% coinsurance, or</li> <li>- \$3.30 copay for generic (including brand drugs treated as generic) and a \$8.25 copay for all other drugs.</li> </ul>	<ul> <li>- 5% coinsurance, or</li> <li>- \$3.30 copay for generic (including brand drugs treated as generic) and a \$8.25 copay for all other drugs.</li> </ul>	

# Additional Notes to the Summary of Benefits for Fidelis Medicare Advantage Plans for Year 2017

A Flexible Reimbursement Account: Additional dollars to help offset the cost of many common items. You must pay for the item up front and submit a copy of the receipt with a Flex Reimbursement Form to Fidelis Care to receive reimbursement. If you have purchased an approved item, we will send you a check for the cost, up to the maximum per calendar year as listed below. A list of approved items is included in your pre-enrollment packet and on our website. Items must be purchased in 2017 and must be submitted within ninety (90) days from the receipt date to be eligible for payment.

Fidelis \$0 Premium Plan:	No Flexible Reimbursement Account
Fidelis Medicare Advantage Flex:	\$250 maximum per calendar year
Fidelis Medicare Advantage w/o Rx:	No Flexible Reimbursement Account

**My Advocate Program**: A unique service designed to connect you to money-saving programs, discounts, and services that may be available to you. These include but are not limited to Medicare Savings Programs, Energy Assistance, Prescription Drug Discounts, Telephone Assistance, Emergency Assistance and Nutritional Assistance. This program is free for members of Fidelis Care plans and is offered through a company called (Altegra). To find out what discounts are available to you, simply call 1-866-319-2359 / TTY 1-877-644-3244.

**Out-of-Network Benefit -** *Fidelis Medicare Advantage Flex* and *Fidelis Medicare Advantage Without Rx* plans have the option available to use out-of-network providers for services. You will pay more to have services rendered by an out-of-network provider. Some out-of-network services must be prior authorized **before** you have the service. There is no out-of-network option with the *Fidelis \$0 Premium* plan. Be sure to ask your provider to call 1-888-FIDELIS (1-888-343-3547) to obtain prior authorization for the service. The services you receive must be covered by Medicare in order to be eligible for reimbursement, according to the schedule of benefits. The chart on the next page shows your costs when you see an out-of-network provider.

## **Obtaining Services**

When you become a member of Fidelis Care, show your Fidelis Care Identification Card to any provider who is treating you. Your provider will make sure that the bill for services rendered is sent directly to Fidelis Care.

As long as you are a member of a Fidelis Care plan, **do** <u>not</u> use your red, white, and blue Medicare card to get covered medical services (with the exception of routine clinical research studies and hospice services). If you get covered medical services using your red, white, and blue Medicare card instead of using your Fidelis Care Identification Card while you are a member of Fidelis Care, you may have to pay the full cost for the service yourself. If your Fidelis Care Identification Card is damaged, lost, or stolen, call Member Services right away and we will send you a new card.

### **Online Enrollment Center**

If you are interested in enrolling in any Fidelis Medicare Advantage Plan, you may either schedule an appointment with a Fidelis Care Sales Representative and fill out a paper application, or enroll through the Internet at the Centers for Medicare and Medicaid Services Online Enrollment Center. The website address is <u>www.medicare.gov</u>. You can also enroll using the Fidelis Care website at <u>http://www.fideliscare.org/</u> and click on "Click Here to Enroll". For more information, please call Fidelis Care at the number on the back of this booklet.

Fidelis Care is an HMO plan with a Medicare contract. Enrollment in Fidelis Care depends on contract renewal.

Fidelis Care es un plan HMO con un contrato de Medicare. La inscripción en Fidelis Care depende de la renovación del contrato.

Fidelis Care is a Coordinated Care plan with a Medicare contract and a contract with the New York State Department of Health Medicaid program. Enrollment in Fidelis Care depends on contract renewal.

Fidelis Care es un plan de Cuidado Coordinado con un contrato de Medicare y un contrato con el programa del Departamento de Salud de Medicaid del Estado de Nueva York. La inscripción en Fidelis Care depende de la renovación del contrato.

This information is available for free in other languages. Please contact our Member Services number at 1-800-247-1447 for additional information. (TTY users should call 1-800-695-8544). Hours are 8:00 a.m. to 8:00 p.m. seven days a week from October 1st through February 14th and Monday through Friday, 8:00 a.m. to 8:00 p.m. from February 15th through September 30th. Member Services has free language interpreter services available for non-English speakers.

Esta información está disponible de forma gratuita en otros idiomas. Por favor comuníquese con nuestro número de Servicios al Socio al 1-800-247-1447 para obtener información adicional. Los usuarios con deficiencia auditiva (TTY) deberán llamar al 1-800-695-8544. El horario de atención es de 8:00 a.m. a 8:00 p.m. los siete días de la semana desde el 1 de octubre hasta el 14 de febrero, y de lunes a viernes, de 8:00 a.m. hasta las 8:00 p.m. desde el 15 de febrero hasta el 30 de setiembre. Servicios al Socio también tiene servicios gratuitos de intérprete disponibles para personas que no hablan inglés.