



*Empower your customers.
Promote your brand.*

Multicom Alarm Communicators

Make a better connection

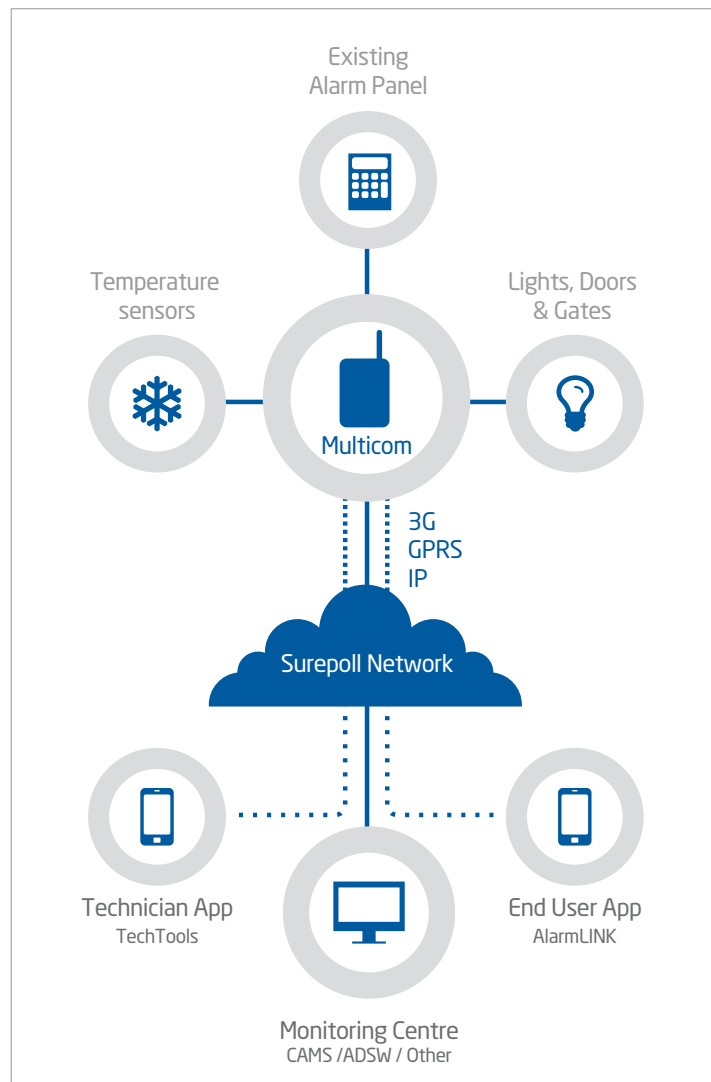


At A Glance

- Overview
- **The Network**
- The Hardware
- The Apps
- Pricing

The leading private security network

Multicom devices communicate over the leading private security network, Surepoll, with a proven 99.99% network uptime.



More Investment

Cisco network partners, with over \$1,000,000 spent in R&D. Multicom communicators offer unrivalled support through a dedicated data centre, manned 24/7.

More Options

Polling plans ranging from 20 seconds to 24 hours, adapting to your client's circumstances and level of risk.

More Compliant

Complies with Australian/New Zealand standards AS 2201.5 2008.

More Secure

Surepoll is a private network designed and dedicated for alarm transmission systems.

More Paths

As well as 3G, GPRS, GSM and IP, Surepoll also offers PFP, a proprietary Poll Fail Protocol that verifies active communication paths in the event of signal dropout.

Future-Proof

Fully compatible with all future technologies and equipped to handle all major infrastructure changes including fibre, NBN and 4G.

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MULTICOM 3G

UP TO CLASS 4 AS2201.5
3G | PSTN | PFP DUAL SIM COMMUNICATOR

The Multicom 3G is an alarm communicator that breathes new life into your client's existing alarm system and enables you to offer an easy and low-cost solution when your clients switch to new technologies, such as VoIP, naked DSL or NBN.

Dual-SIM technology doubles the redundancy on 3G by utilising 2 separate carrier networks. The 3G can detect issues & outages on the active SIM and automatically switch to the secondary SIM. This technology allows the 3G to eliminate service outages due to a single carrier's network.

The MC3G not only delivers alarm messages more securely and across more paths, but it also enables polling as frequently as every forty seconds. In addition to polling, the MC3G offers PFP, a proprietary Poll Fail Protocol that verifies active communication paths in the event of signal dropout or panel failure.

The MC3G hardware is C-Tick approved and certified, combines the highest quality components, sourced globally, and is designed in Australia, meeting class 1, 2, 3 & 4 of Australian Standard AS2201.5 2008.

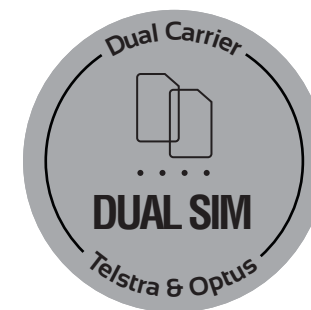
The Multicom is the ideal offering for:

- Commercial and industrial properties
- Rural properties
- Small to medium businesses
- Large residential estates and campuses
- Sites that do not have a fixed phone line

Intelligent input & output control

The Multicom 3G has in-built output relays that enable your client to remotely arm & disarm their alarm panel, open gates or turn lights on & off.

Multicom 3G inputs and outputs are compatible with AlarmLINK and TechTools apps.



PRODUCT SPECIFICATIONS

Communication Paths	3G/GPRS x 2 Contact ID via GSM x 2 Contact ID via PSTN PFP (Poll fail protocol via the GSM network) x 2	Options	2 x Programmable IO for Custom applications Emergency Phone Backup (PSTN to GSM Conversion)
Reporting Format	Contact ID Surepoll PFP	Power Supply Approval	12V >300mA N28785
Inputs	4 x 24hr alarm inputs with programmable End-of-Line Resistors (EOLR) Dedicated Tamper Input	Alarm Reporting	PSTN Fault (programmable Time) Power Fault (programmable Time) Zone 1 to 4 (24 hour) Tamper GPRS/GSM Fault (optional) Test report (programmable)
Output Devices	2 x programmable dry relay contact for system trouble or automation outputs		Programming Update / Access Alarm Communication Fault Zone Lockout (optional)
Indicators	Signal, Communications, Fault and PSTN LED's		
Quad GSM band	800/900/1800/1900 MHz		