

# NAPA AUTOCARE "PEACE OF MIND" NATIONWIDE LIMITED WARRANTY

## WHO MAKES THIS WARRANTY

This warranty is extended only to you, the original purchaser, and not to anyone who may purchase your automobile from you during the term of the warranty. This warranty is made by the Independent Dealer who is so named on the repair order, and who performed the service/repairs on your vehicle. This warranty will be honored by any NAPA AutoCare Dealer participating in the program or other repairing facility authorized anywhere in the United States. This warranty is not a warranty by National Automotive Parts Association (NAPA), its employees, jobbers, member companies, or the administrator, Ameraan, Inc.

## WHAT IS COVERED BY THE WARRANTY

This warranty covers the following types of repairs and services:

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| A. Air Conditioning, heating and climate control systems.   | G. Brake system.   |
| B. Engine cooling systems.  | H. Starting and Charging systems.  |
| C. Engine performance, driveability services and repair.  | I. Electrical system.  |
| D. Emission control system.   | J. Exhaust system.   |
| E. Fuel systems.  | K. Ignition system.  |
| F. Electronic engine management system and other on-board computer systems, (engine, body, brake and suspension computers), Cruise control systems. | L. Steering/suspension systems, wheel bearings, CV joints/U-joints, Half-shafts and driveshafts. |
|   | M. Clutches, clutch components, assembly repair or replacement.                                  |
|   | N. Other minor repairs.  |

Dealer warrants that the above repairs and services performed at this location will be free from defects in materials and workmanship for twelve months or 12,000 miles of use, whichever comes first, measured from the date of repair and the odometer reading shown on this repair order. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use and receiving reasonable and necessary maintenance during the warranty period. **Warranty repair costs are covered up to the cost of the original repair or service.** If there is a defect in either materials or workmanship within the warranty period, the Dealer shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you or refund to you the entire charge for the warranted repairs, minus any previous refunds.

## WHERE YOU CAN OBTAIN WARRANTY SERVICE 1-800-452-NAPA(6272)

If you are less than 25 miles away from the originating repairing NAPA AutoCare Center location, you must return your vehicle to the NAPA AutoCare Center location where the warranted service was performed and present your copy of the repair order to the Dealer. If you are more than 25 miles from the original AutoCare facility, then you may take your vehicle to the nearest participating NAPA AutoCare facility. If your vehicle is inoperable, and you are more than 25 miles from the original facility, you may be eligible for certain towing and/or rental care benefits as determined by the Warranty Administrator. If you are not aware of a participating NAPA AutoCare Center location in your area, then you must call the Warranty Administrator, at #1-800-452-NAPA, from 8:00a.m. to 8:00p.m., Monday through Saturday (Eastern Standard Time), excluding holidays. The administrator will direct you to the nearest participating NAPA AutoCare Center location. If there are no NAPA AutoCare Center locations authorized to perform such work in your area, the Administrator will direct you to an authorized non-NAPA AutoCare location.

## WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

**You must keep a copy of this repair order and present it when seeking service under this warranty.** If warranty work is performed at a participating NAPA AutoCare Center location, you must temporarily surrender possession of this repair order.

If there are no NAPA AutoCare Center locations in your area, you must obtain authorization from the Warranty Administrator prior to any warranty repair work by calling #1-800-452-NAPA. If the non-NAPA AutoCare location will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair order and warranty service repair order to the administrator for reimbursement. In all cases, these original document(s) will be returned to you as soon as practicable by the Warranty Administrator.

## WHAT IS NOT COVERED BY THIS WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the original Dealer or his employees). The Dealer's employees and/or agents do not have authority to modify the terms of this warranty or to make any promises in addition to those contained in this warranty. This warranty does not in any way include incidental or consequential damages (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights which vary from state to state.

## AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY

This warranty does not cover repair(s) or replacement(s) except as listed in the section "What is Covered by this Warranty" even though the Independent Dealer may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below. Automotive repairs excluded from the National Warranty:

- I. ENGINE
  - A. Any internal repairs or replacement of internal components, or replacement of engine assembly.
- II. TRANSMISSION, TRANSAXLES:
  - A. Automatic - any internal repair or component replacement requiring the removal of the automatic transmission or transaxle from the vehicle or disassembly of the same.
  - B. Manual - any internal repair or component replacement requiring the removal of the transmission or transaxle from the vehicle or disassembly of the same.
- III. DRIVE AXLE/DIFFERENTIAL ASSEMBLY
  - A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive/axle differential assembly.
    1. Ring gear, pinion shaft and related gears
    2. Associated bearing with above
    3. Pinion seal
- IV. AUTO BODY, PAINT, MOLDING REPAIR
  - A. Any repair or materials related to auto body repair work.
  - B. Glass related repairs.
- V. COMMERCIAL VEHICLES

**NAPA AUTOCARE "PEACE OF MIND"  
NATIONWIDE WARRANTY CENTER  
P.O. BOX 1088  
ARVADA, COLORADO 80001**