

DOSE STEELWORKS, INC

LIMITED WARRANTY

In order for warranty to be effective the trailer must be registered through Dose Steelworks, Inc. website at www.dosesteel.com within 30 days from date of sale to original owner

This document is to certify that we warrant to the original purchaser equipment manufactured by DOSE identified and recorded by serial number, to be free of defects in material and workmanship under normal use and service. Should defects in either circumstance arise, DOSE will replace, free of cost to the original purchaser, any part or parts that in our judgment show evidence of such defects. Manufacturer agrees to replace or repair at no charge during this period any part or parts, which have been returned to the factory within 90 days of the original warranty claim, freight prepaid, and deemed defective by factory, authorized inspection. Should it not be possible to or said parts are not returned in the allotted timeframe for factory inspection the manufacturer shall not be liable for any labor costs or any other costs encountered in replacing or repairing any parts involved unless approved by the manufacturer's warranty officer, but shall only be obligated to supply the necessary repair or replacement items.

DOSE as the manufacturer shall not be liable for any other damage, whether direct or consequential.

Restrictions

This limited warranty will not apply to any equipment that has been operated or used in a manner not recommended by the manufacturer or that has been incorrectly repaired, altered, neglected, misused, subject to prior damage from an accident or has been used in any way, in the opinion of DOSE to adversely affect in performance. This warranty also will not cover any equipment where the serial number has been altered, defaced or removed.

Limitations

This limited warranty does not apply to nor cover exterior finishes, tires, bearings, springs, axles or any other items not directly manufactured by DOSE, except to the extent of their individual manufacturers guarantee. Should an issue arise with any such item in the period of this warranty please contact DOSE and we will contact the correct manufacturer to obtain their warranty policy.

Submitting a Claim

The original owner must submit all warranty claims through an authorized DOSE dealer, within 1 year of the purchase date of the equipment. The claim must be submitted with the DOSE warranty form (located at www.dosesteel.com), trailer serial number, customer/owner name along with all available information on the defective item possibly including pictures, diagrams or measurements as deemed necessary by the factory. Upon submitting the claim the information shall be reviewed by the manufacturer's warranty officer, **only after approval** the proper actions shall be taken and replacement parts sent out free of charge. All defective parts must be returned to the factory within 90 days of receiving replacement parts or the company submitting the claim shall be billed for the parts cost, unless the warranty officer has provided special circumstance in writing.

Cost Reimbursement

The manufacturer shall reimburse any authorized DOSE dealer for costs deemed necessary and justifiable by the warranty officer, incurred while replacing or repairing a part deemed defective within the warranty period of 1 year. The warranty officer must approve all labor reimbursement at the time of the claim; the manufacturer shall not be obligated to pay any labor or costs not first approved by factory authorized personnel, nor are they obligated to pay any specific labor rate, cost or number of hours billed. Reimbursement shall be taken on a case-by-case basis and given based on the manufacturer's recommended repair procedures and the amount of time deemed required repairing the issue.

Dealer Use

This warranty shall not cover any equipment manufactured by DOSE, including that in possession of dealers, prior to the sale date of the original customer. Should the item purchased from the manufacturer be intended for dealer use please fill out the included Dealer Used Warranty Form, once the form has been completed and returned to DOSE only then will the limited 1 year warranty apply to reimburse repair costs for any item while being used by a dealer without the proper authorization.