

<b><u>Our Privacy Policy</u></b>	
<p><b>How will you collect personal information from me and how will you use it?</b></p>	<p>Our business is to provide financial planning advice and other services to enable individuals to understand their financial needs and make financial and investment decisions. To do this effectively, we need to collect certain personal information.</p> <p>The type of personal information we may collect can include (but is not limited to) name, address, date of birth, contact details, income, assets and liabilities, account balances, tax and financial statements and employment details.</p> <p>We obtain most of the information directly from our clients through applications and other forms. We may also obtain information from other sources.</p> <p>If we are arranging applications for death, sickness and disability insurance we usually need to collect sensitive information. Sensitive information is subject to greater restrictions.</p> <p>If you choose not to provide the information we need to ensure our advice is appropriate to your situation, we may not be able to provide you with advice or recommend a service or product.</p>
<p><b>How will you protect and safeguard my personal information that is supplied to you?</b></p>	<p>Safeguarding the privacy of your information is important to us whether you interact with us personally, by phone, mail, over the internet or other electronic medium.</p> <p>We hold personal information in a combination of secure computer storage facilities, paper-based files, other records and we take steps to protect the personal information we hold from misuse, loss, unauthorised access, modification or disclosure.</p>
<p><b>If I have a complaint in regard to my privacy, to whom do I direct my complaint?</b></p>  	<p>If you consider that any action by A Clear Direction Financial Planning breaches this Privacy Policy Statement or the National Privacy Principles or otherwise doesn't respect your privacy, you can make a complaint. This will be acted upon promptly.</p> <p>To make a complaint, please telephone A Clear Direction Financial Planning on (07) 3137 0552.</p> <p>If you are not satisfied with the response to your complaint, you can telephone our licensee FYG Planners on (03) 6440 3555.</p> <p>If you are not satisfied with the response of FYG, you can telephone the Commonwealth Privacy Commissioner's hotline on 1300 363 992.</p> <p>A Clear Direction Financial Planning and Portfolio management  ABN 90 600 859 822  1 Park Road, Milton Queensland 4064  Phone: (07) 3137 0552</p> <p>Authorised Representative (No. 283723) of</p> <p>FYG Planners Pty Ltd (ABN 55 094 972 540)  Australian Financial Services Licensee No 224543  Level 1, 10 Wilson Street, Burnie Tasmania 7320  Phone: (03) 6440 3555 Fax: (03) 6440 3599</p>