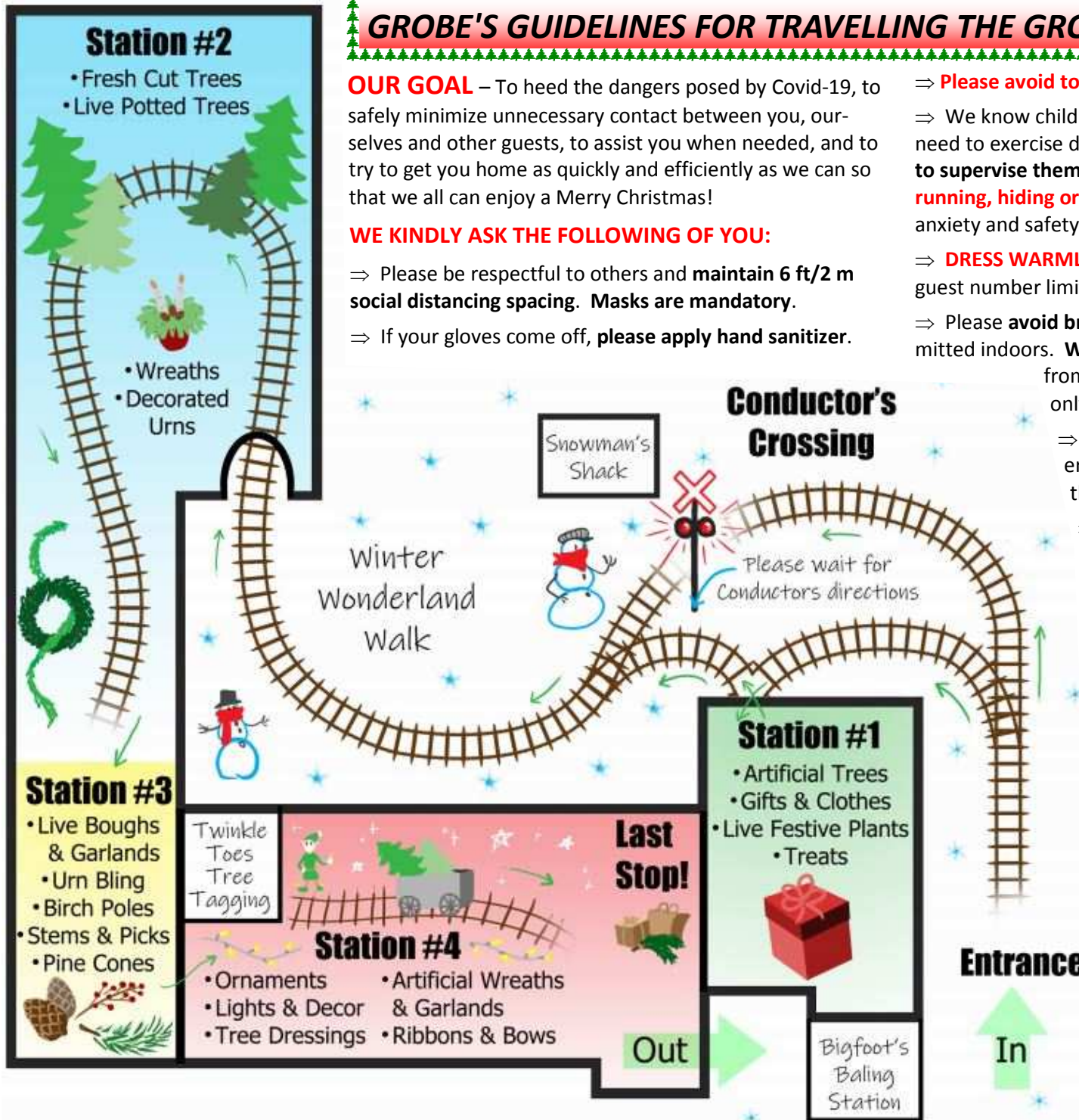


GROBE'S GUIDELINES FOR TRAVELLING THE GROBE CHRISTMAS EXPRESS



OUR GOAL – To heed the dangers posed by Covid-19, to safely minimize unnecessary contact between you, ourselves and other guests, to assist you when needed, and to try to get you home as quickly and efficiently as we can so that we all can enjoy a Merry Christmas!

WE KINDLY ASK THE FOLLOWING OF YOU:

- ⇒ Please be respectful to others and **maintain 6 ft/2 m social distancing spacing**. **Masks are mandatory**.
- ⇒ If your gloves come off, **please apply hand sanitizer**.

- ⇒ **Please avoid touching items you don't plan to purchase**.
- ⇒ We know children will be excited to be here, but we ALL need to exercise diligence and care at this time. We ask parents to **supervise them closely** and to **direct them to refrain from running, hiding or any activity** that may impact the enjoyment, anxiety and safety of staff and other guests.
- ⇒ **DRESS WARMLY** and expect queues as indoor stations have guest number limits within those areas. **PLAN YOUR VISIT!**
- ⇒ Please **avoid bringing food and drink**, as none will be permitted indoors. **Washroom access is limited**, at some distance from the queue, and should be for emergencies only as it is used solely at your own risk.
- ⇒ When indoors, please be considerate of others waiting outside in line and move through the stations in a timely way.
- ⇒ **No pets** (other than service animals) are permitted inside the main gate or in the stations. (Sorry, Rudolph).
- ⇒ **Picking up** previously purchased fresh cut trees **will be during designated times only**.
- ⇒ Those exiting Station 1 **will need to heed conductor's direction** into Station 2 queue.
- ⇒ It **IS** possible to purchase items at Station 1 and **either** leave with them directly, **OR** pick them upon reaching the Last Stop. **Those arriving at the Last Stop must exit**.

WE RESERVE THE RIGHT TO ASK ANY GUEST TO EXIT THE GROBE CHRISTMAS EXPRESS IF THESE STAFF AND GUEST SAFETY GUIDELINES ARE IGNORED.

