

Instructions for online renewal:

Visit https://guildfordflames.com/season_tickets - click the 'Get season tickets' link or 'online' how to apply tab and click the 'HERE' link to go to the ticket system.

On desktop

- Click top right – 'Login'
- Enter your season ticket email and enter password. If you do not know your password hit 'reset here' for 'Forgotten Password', which will help you collect a new password through your email.
- Once logged in click top right – 'My Account'
- Click 'Fixed Subscriptions'.
- Click 'Buy subscription'
- Enter number of season tickets buying (either renewal number or that number plus new ones)
- Click next at Season tickets 2024/2025
- Your existing seats will be flagged with a ticket icon. Click 'next' to renew existing seat or make changes/add seats before proceeding.
- Choose your ticket price band, then 'Next'
- Scroll to bottom and 'Checkout'

On mobile device:

- Click stack menu icon on top left
- Login
- Enter your season ticket email and enter password. If you do not know your password hit 'reset here' for 'Forgotten Password', which will help you collect a new password through your email.
- Click stack menu icon top left
- Click My Account
- Scroll horizontal menu right to Click on 'Fixed Subscriptions'.
- Click 'Buy subscription'
- Scroll to bottom to enter the number of season tickets you are buying, then 'next'
- Scroll to bottom to Click 'next' at confirmation of season tickets 2024/2025
- Your existing seats will be flagged with a ticket icon. Click 'next' to renew existing seat or make changes/add seats before proceeding.
- Choose your ticket price band, then 'Next'
- Scroll to bottom and 'Checkout'