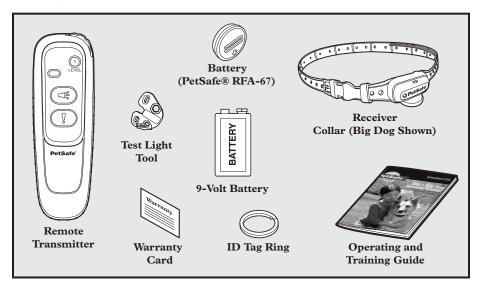


Thank you for choosing PetSafe<sup>®</sup>. Our mission is to ensure your pet's safety by providing you the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at www.petsafe.net.

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### Components



### Other Items You May Need

- Scissors
- · Non-metallic collar and 10-foot leash

### How the System Works

The PetSafe Remote Trainer has been proven safe, comfortable, and effective for all pets over 8 pounds. This system assists you in controlling your pet without a leash in a range up to 100 yards. At the push of a button, the Remote Transmitter sends a signal, activating the Receiver Collar. Using the Remote Trainer consistently and correctly, many misbehaviors that your pet exhibits can be corrected or any basic obedience commands can be taught.

### **Key Definitions**

**Remote Transmitter:** Transmits the radio signal to the Receiver Collar.

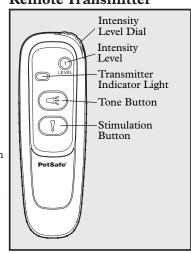
**Intensity Level Dial**: Provides a choice of 10 different levels of stimulation to enable you to match the level to your pet's temperament.

**Transmitter Indicator Light:** Indicates when any button on the Remote Transmitter is pressed. This light also serves as a low battery indicator.

**Tone Button**: Sends an audible tone to your pet. There is no stimulation associated with this button.

**Stimulation Button**: Delivers stimulation to your pet through the Contact Points. When this button is held down continuously for 8 seconds, the Remote Transmitter will "time-out", and you must release and press the button again before any additional stimulation can be delivered to your pet.

#### **Remote Transmitter**



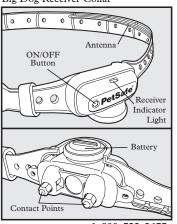
Receiver Collar: Receives the radio signal from the Remote Transmitter.

**Receiver Indicator Light:** Indicates when the Receiver Collar has been turned on or off. This light also serves as a low battery indicator

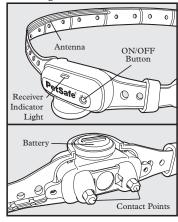
Contact Points: Deliver stimulation to your pet.

#### Receiver Collar

Big Dog Receiver Collar



Little Dog Receiver Collar



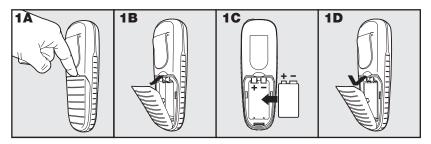
1-800-732-2677

### **Operating Guide**

### **Step Prepare the Remote Transmitter**

### To Insert and Remove the Battery

- 1. Hold the Remote Transmitter face down and pull the battery door open (1A, 1B).
- 2. Insert the 9-volt battery with the positive side oriented as shown (1C).
- 3. Replace the battery door by positioning the bottom edge (1D), and snap the battery door into place.



### Transmitter Indicator Light - Function and Response

Remote Transmitter Function	Transmitter Indicator Light Response
Any button is pressed	Solid in color
Low battery	Flashes every 4 to 5 seconds



### Step Prepare the Receiver Collar

## To Insert and Remove the Battery

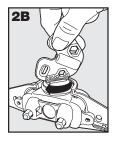
Note: Do not install the battery while the Receiver Collar is on your pet.

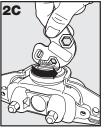
This Receiver Collar utilizes a replaceable PetSafe® battery (RFA-67). This unique battery is designed to make battery replacement easier and increase water protection.

To insert the battery, align the symbols on the battery (arrow) and Receiver Collar (triangle). Using the edge of the Test Light Tool as shown, turn the battery clockwise until the arrow lines up with the lock symbol on the housing (2A, 2B).

To remove the battery, turn the battery counter-clockwise using the edge of the Test Light Tool as shown, (2C, 2D).









DO NOT attempt to cut into or pry open the battery. Be sure to discard the used battery properly.

A replacement PetSafe® battery (RFA-67) can be found at many retailers. Contact the Customer Care Center at 1-800-732-2677 or visit our web site at www.petsafe.net for a list of common retailers.

### Turning the Receiver Collar On and Off

To turn the Receiver Collar on, press and release the On/Off Button. The Receiver Indicator Light will flash twice after the button is released, indicating the Receiver Collar is ready to receive signals from the Remote Transmitter.

Once the Receiver Collar has been turned on, press the top button of the Remote Transmitter. Upon pressing, the Receiver Collar should beep for as long as the top button is pressed. If it does not, see "To Pair the Remote Transmitter and the Receiver Collar" in the Troubleshooting section.

To turn the Receiver Collar off, press and release the On/Off Button. The Receiver Indicator Light will flash three times after the button is released, indicating the unit has been turned off.

Note: To extend the life of the batteries, turn the Receiver Collar off when it is not in use.

Important: If the Receiver Collar is left on continuously, the maximum battery life (before replacing batteries) will be two weeks.

#### Receiver Indicator Light - Function and Response

Receiver Collar Function	Receiver Indicator Light Response
Turning on	Flashes two times
Turning off	Flashes three times
Low battery	Flashes every 4 to 5 seconds

# Step 3

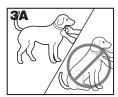
### Step Fit the Receiver Collar

Important: The proper fit and placement of your Receiver Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

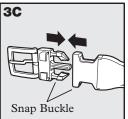
- 1. Make sure that the battery is not installed in the Receiver Collar.
- 2. Have your dog standing comfortably (3A).
- 3. Center the Contact Points underneath your dog's neck, touching the skin (3B).

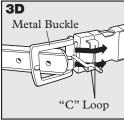
Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.

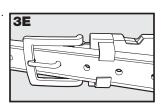




- 4. The PetSafe QuickFit™ Collar is designed so you can quickly attach and remove the Receiver Collar from your dog while maintaining the desired fit.
  - a. With the Snap Buckle fastened (3C), thread the collar through the Metal Buckle (3D).
  - b. Slide the excess collar through the "C" Loop on top of the Snap Buckle(3E). This will hold the collar in place.
  - c. Once the collar fit is determined, simply use the Snap Buckle to remove and replace the collar.





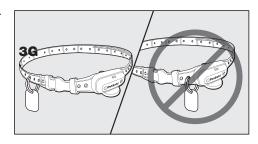


- 5. The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit under the strap (3F). Allow your dog to wear the collar for several minutes, then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar.
- 6. Trim the collar as follows:
  - a. Mark the desired length of the collar with a pen. Allow for growth if your dog is young or grows a thick winter coat.
  - b. Remove the Receiver Collar from your dog and cut off excess.



### **ID Tag Ring**

Use the ID Tag Ring to attach your dog's ID tags to the collar. Simply place the ID Tag Ring through one of the holes on your collar. Make sure to place the Ring far enough from receiver housing so that tags will not hit the Receiver or the Contact Points (3G).



Important: Do not attach a leash to the collar. This can result in pulling the Contact Points too tightly against your pet's neck. Attach a leash to a separate, non-metallic collar or harness, making sure the extra collar does not put pressure on the Contact Points.

#### Care and Cleaning

For comfort, safety, and effectiveness of this product, please ensure that you check the fit of your pet's collar frequently. This Guide describes proper collar fitting. If any skin irritation is observed, discontinue the use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

To prevent skin irritation from occurring:

- The Receiver Collar should not be worn for more than 8 hours out of every 24-hour period.
- Your pet's neck and the Contact Points must be washed weekly with a washcloth and mild hand soap, then rinsed thoroughly.
- Be sure that your pet's neck is thoroughly dry before placing the Receiver Collar back on his neck.

### Step Find the Best Intensity Level for Your Pet

The Remote Trainer has ten (10) different Intensity Levels. This allows you to choose the stimulation that is best for your pet.

Note: Always start at the lowest level and work your way up.

Once you have placed the Receiver Collar on your pet, it is time to find the Intensity Level that is best for your him. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

- 1. Press the Tone Button for 2 to 3 seconds. If your pet reacts to this, you may use this button for training. If your pet shows no reaction, go to the next step.
- 2. Starting at Level 1, press the Stimulation Button continuously for 2 to 3 seconds.
- 3. If your pet shows no reaction, go to the next Intensity Level and repeat the process.
- 4. Repeat each Intensity Level several times before moving to the next level.
- 5. YOUR PET SHOULD NOT VOCALIZE OR PANIC. IF THIS HAPPENS, GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
- 6. If your pet continues to show no response at Level 10, check the fit of the Receiver Collar.

If all of these steps have been done and your pet continues to show no reaction to the stimulation, contact the Customer Care Center at 1-800-732-2677.

### **Understanding the Remote Transmitter**

#### To train using the Tone Button:

The audible sound emitted by the Receiver Collar can be just as effective as the stimulation for some dogs. The Transmitter Indicator Light will glow for as long as this button is pressed. To use this button for training, simply substitute "Tone Button" whenever "Stimulation Button" is used in the Training Guide section.

#### To train using the Stimulation Button:

You control the timing of the stimulation being applied to your pet. The stimulation stays on as long as the Stimulation Button is pressed. If this button is pressed longer than 8 seconds, the Remote Transmitter will "time-out," the Transmitter Indicator Light will turn off, and stimulation will no longer be delivered to your pet. This is a safety feature in the Remote Transmitter. If the Remote Transmitter times out, release the Stimulation Button and press it again to deliver stimulation.

Note: For either one or both of these training methods to be effective, they must be used consistently along with the command you are trying to teach your pet.

### **Training Guide**

### **General Tips**

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with the training, your pet may become confused.
- Be consistent. Give your pet a tone or stimulation with each misbehavior.
- Do not over-correct your pet. Use as few stimulations as possible to train your pet.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the training by hiding or acting fearful, redirect his attention to a simple and appropriate behavior such as the "Sit" command.
- Never use the Remote Trainer to correct or eliminate any form of aggressive behavior. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

### **Teaching Basic Obedience**

#### The "Sit" Command

- 1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
- 2. Hold the leash and the Remote Transmitter in one hand. Keep your other hand free to guide your pet into a "Sit" position.
- 3. Press and hold the Stimulation Button.
- 4. Immediately give the "Sit" command while continuing to hold the Stimulation Button.
- 5. Release the Stimulation Button as soon as your pet is in position, and praise him.
- 6. Release your pet from the "Sit" command and play.
- 7. Repeat Steps 2 through 6.



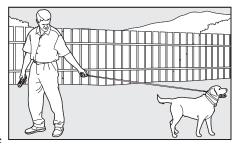


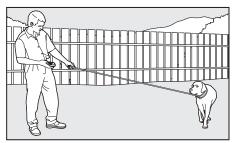


Note: If your pet breaks the "Sit" command, repeat steps 3 through 6. Keep your pet close to you while teaching the "Sit" command.

#### The "Come" Command

- 1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
- 2. Hold your leash in one hand and the Remote Transmitter in the other.
- 3. Wait for your pet to walk away from you.
  Using the Recognition Level for your pet,
  press and hold the Stimulation Button on
  your Remote Transmitter.
- 4. Immediately give the command "Come" while continuing to hold the Stimulation Button.
- 5. Using the leash, gently guide your pet toward you until he begins to come in your direction.
- 6. Immediately release the Stimulation Button as soon as your pet steps towards you, and praise him enthusiastically.
- Quickly move backwards as your pet begins to come back to you, praising him the entire time.
- 8. Praise your pet when he returns to you.
- 9. Repeat Steps 3 through 8.
- 10. Once your pet responds readily to the "Come" command several times, back away from him without giving a command. When your pet turns toward you, give the command "Come" (WITHOUT STIMULATION) and praise him while you continue to back up. Praise your pet when he returns to you.
- 11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.







### The "Stay" Command

- 1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
- 2. Put your pet on his bed. Hold your leash in one hand and the Remote Transmitter in the other.
- 3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
- 4. If your pet tries to leave the bed, press and hold the Stimulation Button and give the "Stay" command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
- 5. Praise your pet when he is back on his bed.
- 6. Once your pet has settled for a few seconds, release him and play calmly.
- 7. Repeat steps 1 through 5.







### **Eliminating Unwanted Behavior**

### **Jumping Up**

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

Note: It is best if your pet first understands the "Sit" command.

- 1. Choose your pet's Recognition Level.
- 2. As soon as your pet lifts his paws off the ground to jump on you, press the Stimulation Button and give the command "Sit."
- Release the Stimulation Button immediately once your pet is sitting, and verbally praise him.
- 4. If your pet ignores the stimulation, increase the Intensity Level by 1.
- 5. Practice this exercise in several different areas and use different people for distractions.

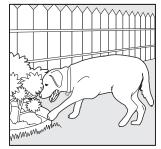


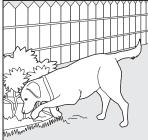


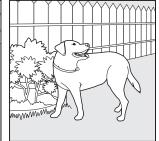
#### Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that he may be trying to flush out.
- 1. Choose the Intensity Level 1 higher than your pet's Recognition Level.
- 2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
- 3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
- 4. While your pet digs, press the Stimulation Button and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.
- 5. If your pet ignores the stimulation, increase the Intensity Level by 1.
- 6. Continue to watch your pet, as he may choose another area to dig.
- 7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.







#### Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

- 1. If your dog has not learned the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
- 2. Choose the Intensity Level 1 higher than your dog's Recognition Level.
- 3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
- 4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the Stimulation Button until he stops
- 5. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you.
- 6. Repeat the process until your dog stops chasing the object.



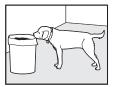




#### Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Remote Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

- Choose the Intensity Level 1 higher than your pet's Recognition Level.
- 2. Pick a temptation for your pet and position yourself where he cannot see you.
- 3. While your pet's mouth is touching the temptation, press and hold the Stimulation Button. Immediately release the button when your pet leaves the temptation.





- 4. Do not say anything, as you want your pet to associate the stimulation with his behavior, not you.
- 5. If your pet does not respond to the stimulation, increase the Intensity Level by 1 and repeat the process.
- 6. Repeat this process in several different locations with different temptations.

### **Excessive Barking**

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him be quiet when you give him a command.

Note: This will only be effective when you are at home with your dog.

- 1. Choose your pet's Recognition Level.
- 2. Put your dog in a situation that will tempt him to bark.
- 3. When your dog begins to bark, press the Stimulation Button and give him the command "Quiet."
- 4. Immediately release the button once your dog stops barking and praise him.
- 5. If your dog ignores the stimulation and continues to bark, increase the Intensity Level by 1 and repeat the process.
- 6. Practice this exercise in different areas using different situations that would cause your dog to bark.

### **Frequently Asked Questions**

Is the stimulation safe and	While the stimulation is unpleasant, it is harmless to your
humane?	pet. Electronic training devices require interaction and
	training from the owner to achieve desired results.
How old does my pet have to be	Your pet should be able to recognize basic obedience
before using the PetSafe Remote	commands such as "Sit" or "Stay". The Receiver Collar may
Trainer?	be too large for pets under 8 pounds.
Once my pet is trained and has	Probably not. You may need to reinforce training with the
been obeying my commands,	Receiver Collar from time to time.
will he have to continue to wear	The contract of the contract o
the Receiver Collar?	
Is the Receiver Collar	Yes. When changing the battery, be sure to keep the area
waterproof?	free of dirt and debris.
Can I use the Remote Trainer	Yes, you can use the Remote Trainer on any pet you want to
with more than one pet?	train. If you would like to train more than one pet at a time,
	you will have to buy multiple systems.
Can I use the Remote Trainer on	We do not recommend any of our products to be used on
aggressive dogs or stop my dog	aggressive dogs. If you are unsure if your dog is aggressive,
from being aggressive?	please consult your veterinarian or a certified trainer.
Will I get exactly 100 yards of	The range of the Remote Trainer will vary according to
range with the Remote Trainer?	terrain, weather, vegetation, as well as transmission from
	other radio devices.
How long can I continuously	The maximum amount of time you can press the
deliver stimulation to my pet?	Stimulation Button and deliver stimulation to your
	pet continuously is 8 seconds. After this, the Remote
	Transmitter will time-out, and the Stimulation Button must
	be released and pressed again.
What do I do if my pet's neck	Discontinue use of the Receiver Collar for a few days. If the
becomes red and irritated?	condition persists beyond 48 hours, see your veterinarian.
Seconds rea and minute.	Once the skin returns to normal, monitor your pet's skin
	condition closely.
Can I place the Receiver Collar	No. The collar used for this unit has a sleeve to hold the
on another collar?	Antenna.
	***
Can I attach a leash to the	No. This can result in pulling the Contact Points too tightly
Receiver Collar?	against your pet's neck. Use a separate non-metallic collar
	placed above the Receiver Collar to attach a leash.
How often do I need to replace	If the Receiver Collar is left on continuously, the battery will
the batteries?	last about 2 weeks. We recommend you turn the Receiver
	Collar off when it is not in use. The 9-volt battery in the
	Remote Transmitter will last about 2-3 months, depending
	on the frequency of use.
	on the frequency of use.

the batteries?	The Indicator Lights on both the Remote Transmitter and the Receiver Collar act as low battery indicators. When the batteries are low, the Indicator Light will flash once every 4-5 seconds.
Receiver Collar on my pet?	The Receiver Collar is not designed to be worn constantly. We recommend the Receiver Collar not be worn for more than 8 hours out of every 24-hour period.

Troubleshooting		
My pet does not respond when I press the Tone or Stimulation Button.	• Make sure the Receiver Collar has been turned on. • If your range has reduced from the first time you used the Remote Trainer, the battery(s) may be low in either the Remote Transmitter or Receiver Collar. This is indicated by the Indicator Light flashing once every 4-5 seconds on either unit. • The range of the Remote Trainer will vary according to terrain, weather, vegetation, as well as transmission from other radio devices. • Test the Receiver Collar. See "Test Light Instructions." • Make sure the Contact Points are placed snugly against your pet's skin. • Trim your pet's fur where the Contact Points touch his neck. • Increase the Intensity Level by 1. See "Find the Best Intensity Level for Your Pet."	
The Receiver Collar will not turn on.	• Check that the battery has been installed properly. See "To Insert and Remove the Battery."	
The Receiver Collar is not responding to the Remote Transmitter.	Verify the Receiver Collar is on.     See "To Pair the Remote Transmitter and the Receiver Collar."	
The Receiver Collar does not beep when I press the Stimulation Button.	•There is no tone associated with this button. An audible tone is emitted by the Receiver Collar only when the Tone Button is pressed, or when pairing the Remote Transmitter with the Receiver Collar.	

# To Pair the Remote Transmitter and Receiver Collar

If your Receiver Collar does not beep when the Tone Button of the Remote Transmitter is pressed, or if you feel the Receiver Collar is not responding to the Remote Transmitter:

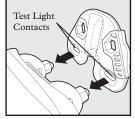
- 1. With the Receiver Collar off your pet, turn the Receiver Collar on.
- 2. Turn the Intensity Level Dial on the Remote Transmitter to "1".
- 3. Separate the Remote Transmitter and the Receiver Collar by 2 feet.
- Press both the top and bottom buttons on the Remote Transmitter at the same time and hold for ten seconds.
- 5. The Receiver Collar should emit two beeps.
- If the Receiver Collar does not beep twice, please contact the Customer Care Center at 1-800-732-2677.



### **Test Light Instructions**

- Hold the Test Light Contacts to the Contact Points.
- 2. Press the Stimulation Button on the Remote Transmitter.
- The Test Light will flash. Note: At higher Intensity Levels, the Test Light will flash brighter.

Save the test light for future testing.





Note: If the Test Light does not flash, install a new battery and re-test. If Test Light still does not flash, contact the Customer Care Center at 1-800-732-2677.

### Terms of Use and Limitation of Liability

#### 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

#### 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center at 1-800-732-2677.

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

#### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal. State or local laws.

#### 4. Limitation of Liability

In no event shall Radio Systems Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

#### 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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