

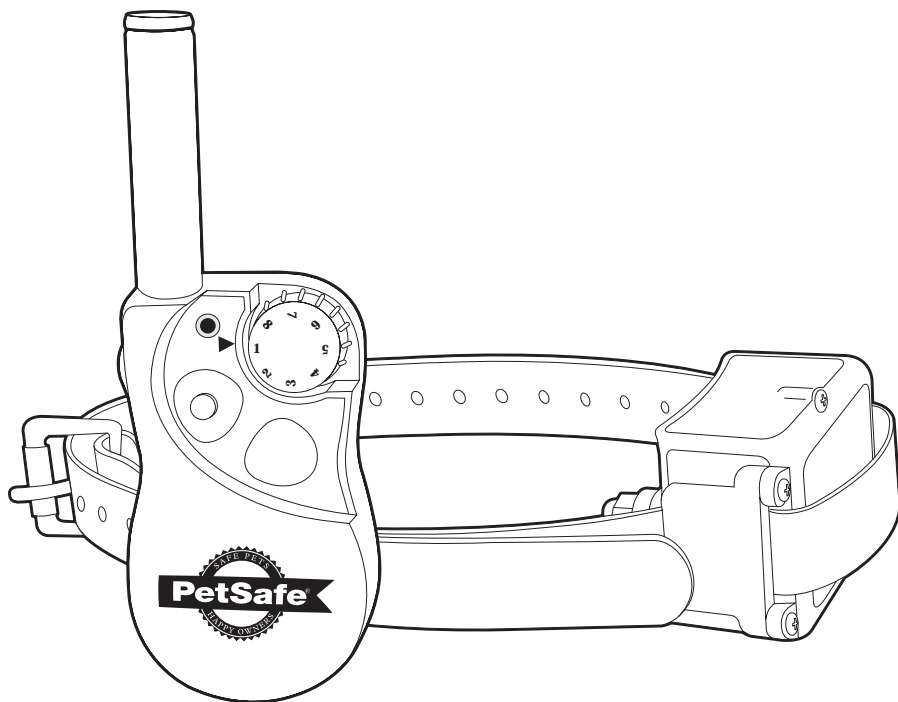
# **PetSafe<sup>®</sup>**

## **Yard & Park**

### **Remote Trainer**

# **Operating and Training Guide**

Please read this entire guide before beginning



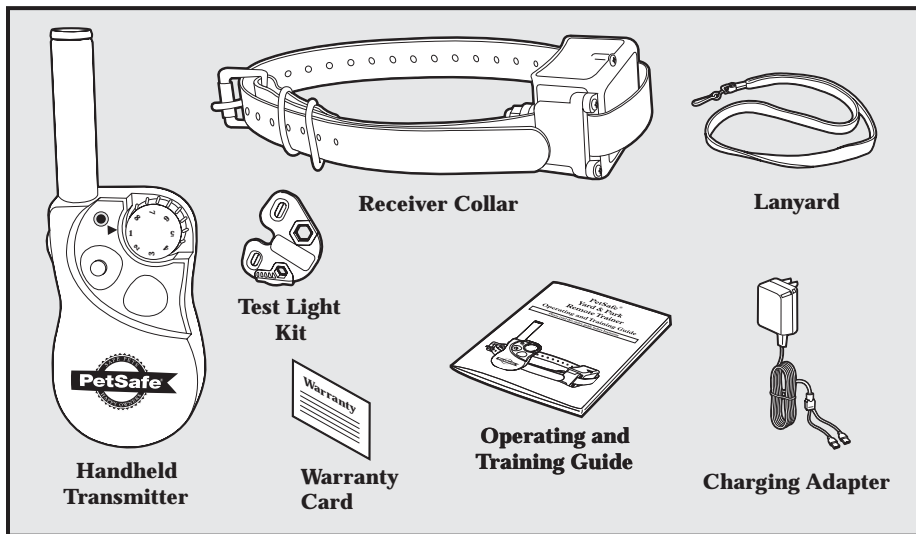
Thank you for choosing PetSafe®, the best selling brand of electronic training solutions in the world. Our mission is to ensure your pet's safety by providing you the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

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# Components



## How the System Works

The PetSafe® Yard & Park Trainer has been proven safe, comfortable, and effective for all pets greater than 8 lb and at least 6 months old. This system assists you in controlling your pet without a leash in a range up to 400 yards. At the push of a button, the Handheld Transmitter sends a signal, activating the Receiver Collar. Using the Remote Trainer consistently and correctly, many misbehaviors that your pet exhibits can be corrected or any basic obedience commands can be taught.

**Important: The Yard & Park Trainer has a range of up to 400 yards. Depending on the way you hold the Handheld Transmitter, the maximum range may vary. For consistent results at longer ranges, hold the Handheld Transmitter in a vertical position away from your body and above your head. Terrain, weather, vegetation, transmission from other radio devices, and other factors will affect the maximum range.**



# Key Definitions

**Handheld Transmitter:** Transmits the radio signal to the Receiver Collar. It is waterproof.

**Transmitter Indicator Light:** Indicates that a button is pressed and also serves as a low-battery indicator.

**Intensity Dial:** Provides multiple levels of Stimulation so you can match the correction to your pet's temperament.

**Upper Button:** This button is factory-set to deliver a Negative Tone only.

**Lower Button:** This button is factory-set to deliver a Negative Tone for 1 second then Continuous Stimulation set by the Intensity Dial.

**Side Button:** This button is factory-set to deliver a Positive Tone only.

**Receiver Collar:** Receives the radio signal from the Handheld Transmitter. It is waterproof.

**On/Off Button:** Momentarily pressing and holding this button turns the Receiver Collar on and off.

**Contact Points:** The contacts through which the Receiver Collar delivers Stimulation.

**Receiver Indicator Light:** Indicates when the Receiver Collar has been turned on or off and also serves as a low-battery indicator.

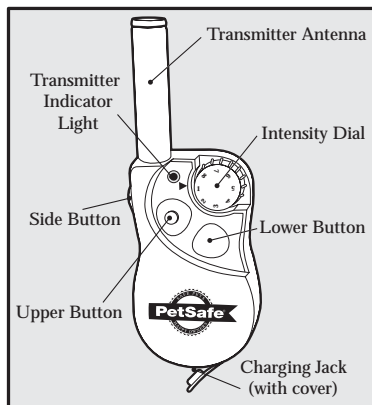
**Charging Jacks:** For connecting the charger. Although the Handheld Transmitter and Receiver Collar are waterproof without the charger covers, keep the covers in place when not charging to keep debris out of the openings.

**Continuous Stimulation:** You control when and how long Stimulation is delivered to your dog through the Receiver Collar's Contact Points. When a Continuous Stimulation button is pressed for 8 seconds or more, the Handheld Transmitter will "time-out." The button will need to be released and pressed again before additional Stimulation can be delivered.

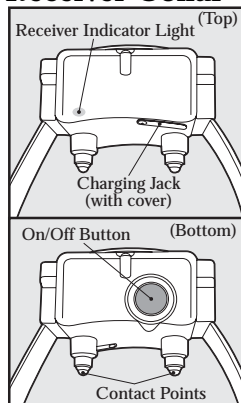
**Negative Tone:** Use a Negative Tone with a Stimulation to stop unwanted behaviors. Timing is critical. The Negative Tone followed by the Stimulation should occur during or immediately after the unwanted behavior. Once your dog associates the Negative Tone with the Stimulation, you will only need to use the Negative Tone.

**Positive Tone:** Use the Positive Tone as a marker to reinforce positive behavior. Again, timing is critical. Praise or treat the dog immediately following the Positive Tone.

## Handheld Transmitter



## Receiver Collar



# Operating Guide

Step

1

## Prepare the Handheld Transmitter

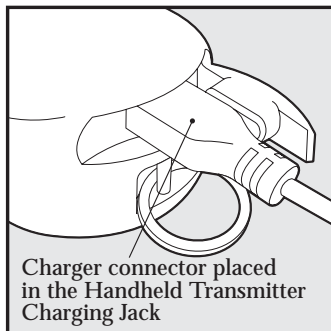
### Charge the Handheld Transmitter

1. Lift the rubber cover protecting the Handheld Transmitter Charging Jack.
2. Connect one of the charger connectors to the Handheld Transmitter Charging Jack.
3. Plug the charger into a standard wall outlet.
4. Charge the Handheld Transmitter for 24 hours for the first charge. Recharges take only 12 hours.

*Note: The Transmitter Indicator Light will flash after 12 hours of charging. For the first charge, continue to charge the Handheld Transmitter for an additional 12 hours.*

5. When charging is completed, replace the rubber cover.

*Note: Approximate battery life between charges is 40 to 60 hours, depending on frequency of use.*



Charger connector placed in the Handheld Transmitter Charging Jack

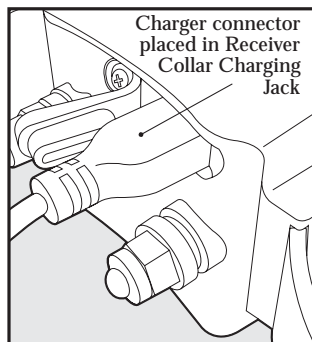
## Transmitter Indicator Light - Function and Response

Handheld Transmitter Function	Indicator Light Response
Continuous Stimulation or Positive / Negative Tone Only button pressed	Solid in color
Low battery - Any button pressed	Flashes continuously

## Step 2 Prepare the Receiver Collar

### Charge the Receiver Collar

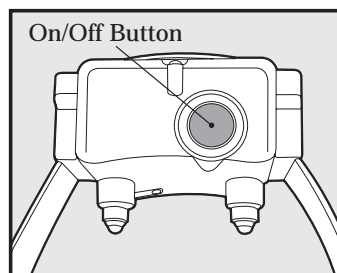
1. Lift the rubber cover protecting the Receiver Collar Charging Jack.
2. Connect one of the charger connectors to the Receiver Collar Charging Jack.
3. Plug the charger into a standard wall outlet.
4. Charge the Receiver Collar for 24 hours for the first charge. Recharges take only 12 hours.  
*Note: The Receiver Indicator Light will flash after 12 hours of charging. For the first charge, continue to charge the Receiver Collar for an additional 12 hours.*
5. When charging is completed, replace the rubber cover.



### To Turn the Receiver Collar On:

1. Press and hold the On/Off Button until the Receiver Indicator Light comes on and the Receiver Collar beeps 5 times.
2. Release the On/Off Button.

The Receiver Indicator Light will flash until the Receiver Collar is turned off. The flashing light indicates the Receiver Collar is ready to receive a radio signal from the Handheld Transmitter.



### To Turn the Receiver Collar Off:

1. Press and hold the On/Off Button until the Receiver Indicator Light comes on and the Receiver Collar beeps 2 times.
2. Release the On/Off Button.

To extend the life between charging cycles, turn the Receiver Collar off when it is not in use. Approximate battery life between charges is 15-20 hours, depending on frequency of use.

## Receiver Indicator Light

Function	Indicator Light Response
Receiver Collar on – good battery	Flashes once per second
Receiver Collar on - low battery	Flashes once every 4 seconds
Any button pressed	Solid in color

## Rechargeable Batteries

- The rechargeable Nickel Metal Hydride (NiMH) batteries are not memory sensitive and do not require depletion before charging.
- The batteries come partially charged from the factory, but will require a full charge (24 hours) before the first use.
- Remember - Always keep batteries away from flame.
- When storing the unit for long periods, remember to regularly give batteries a full charge (12 hours). This should be done once every 4 to 6 weeks.
- Excessive overcharging can shorten battery life. After initial charge, never leave the battery plugged in for more than 12 hours.
- If your equipment has not been charged for an extended period, you may experience a decrease in battery life the first few uses. Afterwards, the battery life will return to previous capacity levels.
- You should expect hundreds of recharge cycles from your batteries. However, all rechargeable batteries lose capacity over time relative to the number of recharge cycles they experience. This is normal. If your operating time drops to half of the original life, contact the Customer Care Center to purchase a new battery.
- The batteries should last for a period of 3-5 years. When a battery needs replacement, you can order a new pack by contacting our Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net). Please do not open the Receiver Collar or Handheld Transmitter until you have received the replacement.

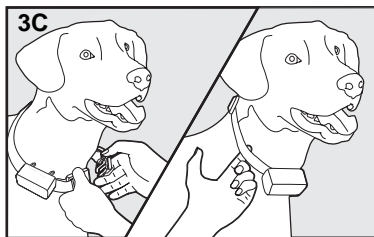
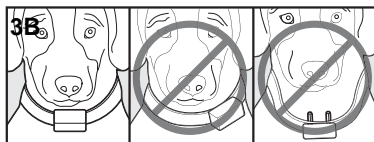
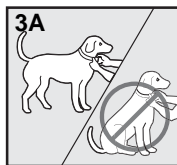
# Step 3

## Fit the Receiver Collar

**Important:** The proper fit and placement of your Receiver Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

1. Make sure that the Receiver Collar is turned off.
2. Start with your dog standing comfortably (3A).
3. Place the Receiver Collar high on your dog's neck close to the ears. Center the Contact Points underneath your dog's neck, touching the skin (3B). *Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.*
4. Check the tightness of the Receiver Collar by inserting one finger between the collar and your dog's neck (3C). The fit should be snug but not constricting.
5. Allow your dog to wear the Receiver Collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar.



## Care and Cleaning

To ensure the effectiveness of this product and the comfort and safety of your dog, check the fit of his collar frequently. This Guide describes proper collar fitting. If you notice that your dog is experiencing skin irritation, discontinue use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

## To prevent skin irritation from occurring:

- The Receiver Collar should not be worn for more than 8 hours out of every 24-hour period.
- Your dog's neck and the Contact Points must be washed weekly with a washcloth and mild hand soap, then rinsed thoroughly.
- Be sure that your pet's neck is thoroughly dry before placing the Receiver Collar back on his neck.

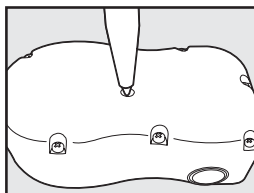


# Step 4 Program the Handheld Transmitter

*Note: The Handheld Transmitter is factory set to Mode 1. The Mode of the Handheld Transmitter can be changed to fit your type or style of training.*

## To change the Mode:

1. Referring to the table below, adjust the Intensity Dial to the Mode you want to use.
2. Turn the Handheld Transmitter over.
3. With a pen or paperclip, depress and release the Mode button. When the Mode button is pressed, the Transmitter Indicator Light will be solid in color. When it is released, it will flash the Mode selected.



For example, if Mode 2 is desired, adjust the Intensity Dial to Level 2. Once the Mode button has been depressed, the Transmitter Indicator Light will be solid, and once the Mode button is released, the Transmitter Indicator Light will flash two times.

*Note: Continuous Stimulation will transmit for no more than eight continuous seconds no matter how long the button is pressed. To reactivate, release and repress the button.*

Mode	UPPER BUTTON FUNCTION	LOWER BUTTON FUNCTION	SIDE BUTTON FUNCTION	# OF DOGS
1	Negative Tone only	Negative Tone 1 second then Continuous Stimulation set by Intensity Dial	Positive Tone only	1
2	Negative Tone only	Continuous Stimulation set by Intensity Dial	Positive Tone only	1
3	Negative Tone 1 second then Continuous Stimulation set by Intensity Dial	Continuous Stimulation set by Intensity Dial	Positive Tone only	1
4	Continuous Stimulation set by Intensity Dial	Continuous Stimulation 2 levels higher than Intensity Dial setting	Positive Tone only	1
5	Continuous Stimulation set by Intensity Dial	Continuous Stimulation 2 levels higher than Intensity Dial setting	Negative Tone only	1
6	DOG #1 Continuous Stimulation set by Intensity Dial	DOG #2 Continuous Stimulation set by Intensity Dial	DOG #3 Continuous Stimulation set by Intensity Dial	3
7	DOG #1 Positive Tone only	DOG #2 Positive Tone only	DOG #3 Positive Tone only	3
8	DOG #1 Negative Tone only	DOG #2 Negative Tone only	DOG 3# Negative Tone only	3

## Step 5

### Reset the Receiver Collar

To reset the Receiver Collar to work with a new Handheld Transmitter or to reprogram a new Receiver Collar to work with your existing Handheld Transmitter:

1. Turn the Receiver Collar off.
  2. Press and hold the On/Off Button until the Receiver Indicator Light comes on and the Receiver Collar beeps 5 times.
  3. Continue to hold the On/Off button until the Receiver Indicator Light has turned off.
  4. Press and hold the Upper Button on the Handheld Transmitter until the Receiver Indicator Light flashes 5 times. You may need to hold both units 3 feet from each other before this occurs. Once the Receiver Indicator Light has flashed 5 times, the Receiver Collar has been reset. If the Receiver Indicator Light does not flash 5 times, start again and repeat the process.
- 

## Step 6

### Program the Receiver Collar for Two or Three-Dog Operation

With the Transmitter set to Mode 6, 7 or 8, PetSafe® Receiver Collars can be set to respond to the upper, lower, or side Handheld Transmitter buttons. Add-A-Dog™ receiver(s) must be purchased to train additional dogs.

1. Program the Handheld Transmitter to Mode 6, 7 or 8.
2. Program the first Receiver Collar.
  - A. Turn the Receiver Collar off.
  - B. Press and hold the On/Off Button. The Receiver Indicator Light will come on, then turn off in 4-5 seconds. If the On/Off Button is released too early, the Receiver Indicator Light will begin its normal flashing. If this occurs, start over and repeat the process.
  - C. After the Receiver Indicator Light has turned off, release the On/Off Button.
  - D. Press and hold the **Upper Button** on the Handheld Transmitter until the Receiver Indicator Light flashes 5 times. You may need to hold both units 3 feet from each other. If the Receiver Indicator Light does not flash 5 times, start over and repeat the process.
3. Program the second Receiver Collar using A. through D. above, but using the **Lower Button** in place of the Upper Button.
4. Program the third Receiver Collar using A. through D. above, but using the **Side Button** in place of the Upper Button.

# Training Guide

## General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with training, your pet may become confused.
- Be consistent. Correct your pet every time he misbehaves.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the tones by hiding or acting fearful, redirect his attention to a simple and appropriate behavior, such as the “sit” command.
- Pets should be at least 6 months old before using the Trainer.
- Only let responsible family members use the Trainer. It is not a toy!
- Other pets in hearing range will be affected by the training tones. Therefore, training sessions should be conducted out of hearing range of other pets.
- Never use the Remote Trainer to correct or eliminate any form of aggressive behavior. We recommend you contact your local veterinarian or professional trainer to determine if your pet might be aggressive.
- Training instructions in this guide are written for use with the Transmitter being programmed to Mode 1. Adjust the instructions to fit your desired training mode.

## Teaching Your Pet the Positive Tone

Before using the Trainer to correct your pet, spend 10 to 15 minutes per day for 2 or 3 days helping him create the association of the positive tone with reward and praise. To accomplish this:

1. Push the Positive Tone button for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting, or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the Positive Tone button for 2 seconds following with praise.

Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the positive tone.

## Using the Negative Tone

As soon as your pet begins the earliest sign of misbehavior, press the Negative Tone button. For example, if you want to teach your dog to stay off the couch, press the Negative Tone button as soon as he puts one paw on it. Do not wait until he is completely on the couch.

1. Hold the Negative Tone button for up to 2 seconds at a time, releasing the button as soon as your pet stops the misbehavior.
2. If your pet has not stopped the misbehavior after two seconds of correction, release the Negative Tone button, then press it again for up to two consecutive seconds.
3. Continue this sequence until the misbehavior has stopped.
4. Once the misbehavior has stopped, count out two seconds and then push the Positive Tone button for two consecutive seconds.
5. Reward your pet following pushing the Positive Tone button approximately once every 3 to 5 times, to help your pet maintain the association of the positive tone with reward.

# Find the Best Stimulation Level for Your Pet

**Important: Always start at the lowest level and work your way up.**

The Remote Trainer has 8 different Stimulation Levels. This allows you to choose the Stimulation that is best for your pet.

Once you have placed the Receiver Collar on your pet, it is time to find the Stimulation Level that is best for him. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

1. Starting at Level 1 on the Intensity Dial, press the Stimulation Button continuously for 1 to 2 seconds.
2. If your pet shows no reaction, repeat the Stimulation level several times before moving up to the next level.
3. YOUR PET SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
4. Move up through the Stimulation levels until your pet reliably responds to the Stimulation.
5. If your pet continues to show no response at Level 8, check the fit of the Receiver Collar. If your pet has long or thick hair, replace the Contact Points with the longer set. Then go back to #1 and repeat the process. If this still does not yield any results, your pet's hair will need to be trimmed around the Contact Points.

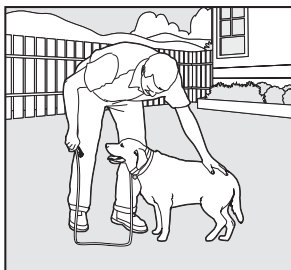
If all of these steps have been done and your pet continues to show no reaction to the Stimulation, see the "Test Light Instructions" section.

If after completing all of these steps your dog still does not indicate he is feeling the Stimulation, please contact Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

# Teaching Basic Obedience

## The “Sit” Command

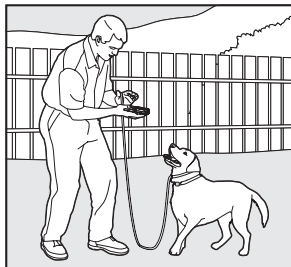
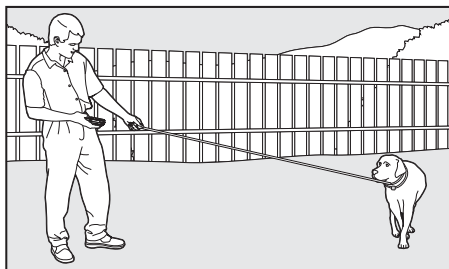
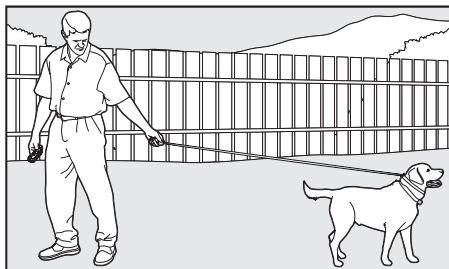
1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Hold your leash and Handheld Transmitter in one hand. Press and hold the Negative Tone button while saying “Sit” and if necessary using your free hand to guide your pet into a “Sit” position. Release the Negative Tone Button immediately when your pet sits. Repeat this several times.
3. If your pet sits reliably on receiving the Negative Tone and the spoken “Sit” command, then training is complete. Release your pet from the “Sit” position and praise him. If not, move on to Step 4.
4. Hold the leash and Handheld Transmitter in one hand. Press and hold the Negative Tone and Stimulation button while saying “Sit” and if necessary using your free hand to guide your pet into the “Sit” position. Release the button immediately when your pet sits. Repeat this several times.
5. If your pet now sits reliably with the spoken “Sit” command, he may now be ready to respond without Stimulation. Take a play break and then go back and repeat from Step 2 with Negative Tone only.



*Note: Keep your pet close to you while teaching the “Sit” command.*

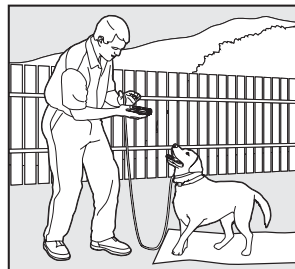
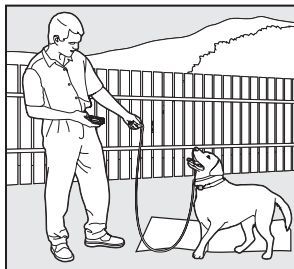
## The “Come” Command

1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Hold your leash in one hand and the Handheld Transmitter in the other.
3. Wait for your pet to walk away from you.
4. Press and hold the Negative Tone Button while saying “Come” and if necessary use the leash to guide your pet toward you.
5. Immediately release the Negative Tone Button as soon as your pet steps toward you, and praise him enthusiastically.
6. Quickly move backwards as your pet begins to come toward you, praising him the entire time. Stop moving backwards and praise your pet when he returns to you.
7. Repeat steps 3 to 6 several times.
8. If your pet comes to you reliably on receiving the spoken “Come” command, then training is complete. Release your pet and praise him. If not, move on to Step 9.
9. Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the Negative Tone and Stimulation Button while saying “Come” and if necessary use the leash to guide your pet toward you.
10. Immediately release the button as soon as your pet steps toward you, and praise him enthusiastically.
11. Quickly move backwards as your pet begins to come toward you, praising him the entire time. Stop moving backwards and praise your pet when he returns to you.
12. Repeat steps 9 to 11 several times.
13. If your pet now comes to you reliably with the spoken “Come” command, he may now be ready to respond without Stimulation. Take a play break and then go back and repeat from Step 3 with Negative Tone only.



## The “Stay” Command

1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Visibly identify where you want your pet to sit by placing his bed or a large piece of cloth on the ground.
3. Put your pet on his bed. Hold your leash in one hand and the Handheld Transmitter in the other.
4. Staying at approximately 1 yard, walk around the perimeter of the bed. Do not say anything to your pet.
5. If your pet tries to leave the bed, press and hold the Negative Tone Button while saying “Stay” and if necessary guide your pet back to his bed.
6. Immediately release the Negative Tone Button as soon as your pet returns to his bed, and praise him enthusiastically.
7. Once your pet has settled, release him and play calmly.
8. Repeat steps 3 to 7 several times.
9. If your pet stays reliably on receiving the spoken “Stay” command, then training is complete. Release your pet and praise him. If not, move on to Step 10.
10. Put your pet on his bed and walk around the perimeter of the bed as before.
11. Wait for your pet to try to leave the bed. Using the Recognition Level for your pet, press and hold the Negative Tone and Stimulation Button while saying “Stay” and if necessary guide your pet back to his bed.
12. Immediately release the button as soon as your pet returns to his bed, and praise him enthusiastically.
13. Once your pet has settled, release him and play calmly.
14. Repeat steps 10 to 13 several times.
15. If your pet stays reliably on receiving the spoken “Stay” command, he may now be ready to respond without Stimulation. Take a play break and then go back and repeat from Step 3 with Negative Tone only.



# Eliminating Unwanted Behavior

## Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

*Note: It is best if your pet first understands the "Sit" command.*

1. Choose the Intensity Level one step higher than your pet's Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press and hold the Negative Tone and Stimulation Button and give the command "Sit."
3. Release the button immediately once your pet is sitting, and verbally praise him.
4. If your pet ignores the Stimulation, use a higher level of Stimulation.
5. Practice this exercise in several different areas and use different people for distractions.



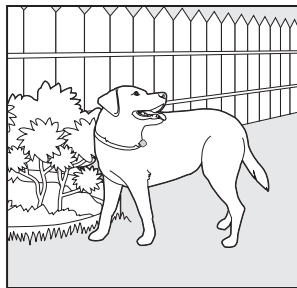
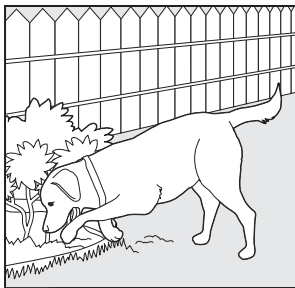
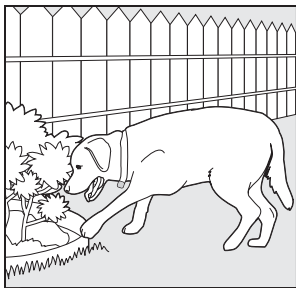
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## Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other pets may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
  - An alternate activity, such as a favorite toy.
  - Plenty of play, exercise, and attention.
  - A yard free from rodents or prey that he may be trying to flush out.
1. Choose the Intensity Level one step higher than your pet's Recognition Level.
  2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the Stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
  3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
  4. While your pet digs, press and hold the Negative Tone and Stimulation Button. Release the button immediately when he stops digging.
  5. If your pet ignores the Stimulation, use a higher level of Stimulation.
  6. Continue to watch your pet, as he may choose another area to dig.
  7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.

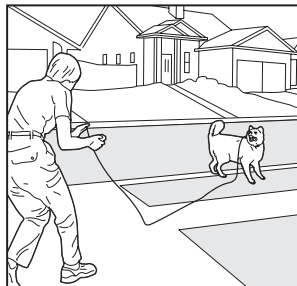
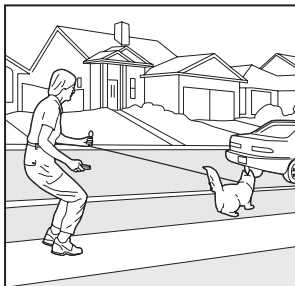
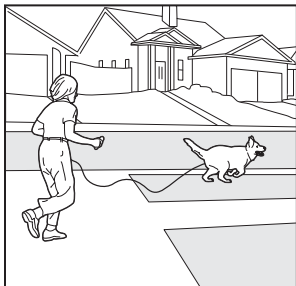




## Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

1. It is vitally important that you and your dog remain safe while carrying out this training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.
2. Choose the Intensity Level one step higher than your dog's Recognition Level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, give the "Come" command and press and hold the Negative Tone and Stimulation Button until he stops. If he fails to stop, restrain him with the leash before he reaches danger.
5. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you.
6. If your dog ignores the Stimulation, repeat using a higher level of Stimulation.
7. Repeat the process until your dog responds consistently to the "Come" command.



## Excessive Barking

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him to be quiet when you give him a command.

*Note: This will only be effective when you are at home with your dog.*

1. Choose your dog's Recognition Level.
2. Put your dog in a situation that will tempt him to bark.
3. When your dog begins to bark, press and hold the Negative Tone and Stimulation Button and give him the command "Quiet."
4. Release the Tone and Stimulation Button immediately once your dog stops barking and praise him.
5. If your dog ignores the Stimulation and continues to bark, repeat the process using a higher level of Stimulation.
6. Practice this exercise in different areas using different situations that would cause your dog to bark.

# Frequently Asked Questions

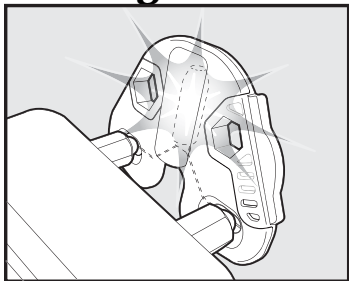
<b>Is the Stimulation safe for my pet?</b>	While the Stimulation is unpleasant, it is harmless to your pet. Electronic training devices require interaction and training from the owner to achieve desired results.
<b>How old does a pet have to be before using the Yard &amp; Park Trainer?</b>	Your pet should be able to learn basic obedience commands such as "Sit" or "Stay." The Receiver Collar may be too large for dogs under 8 lb.
<b>Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?</b>	Probably not. He may need to wear the Receiver Collar from time to time for reinforcement.
<b>Is the Receiver Collar waterproof?</b>	Yes. If the rechargeable battery pack ever needs to be replaced, make sure the o-ring and o-ring groove are free from dirt and debris.
<b>Can I use the Yard &amp; Park Trainer with more than one pet?</b>	Yes, Add-A-Dog™ Receiver Collars must be purchased and the Handheld Transmitter must be changed to Modes 6, 7 or 8.
<b>Can I use the Yard &amp; Park Trainer on aggressive pets?</b>	We do not recommend any of our products to be used on aggressive pets. We recommend you contact your local veterinarian or professional trainer to determine if your pet might be aggressive.
<b>Will I get exactly 400 yards of range with the Yard &amp; Park Trainer?</b>	The range you get with your Yard & Park Trainer will vary according to terrain, weather, vegetation, as well as transmission from other radio devices. To get the maximum amount of range, please refer to "How the System Works" section of this guide.
<b>How long can I continuously deliver Stimulation to my pet?</b>	The maximum amount of time you can press the Continuous Stimulation Button and deliver Stimulation to your pet continuously is 8 seconds. After eight seconds, the Handheld Transmitter will time-out, and the Continuous Stimulation Button must be released and pressed again.
<b>What do I do if my pet's neck becomes red and irritated?</b>	This condition is due to the Contact Points irritating the skin. Discontinue use of the Receiver Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, replace Receiver Collar, and monitor the skin condition closely.

# Troubleshooting

The answers to these questions should help you solve any problem you have with this system. If they do not, please contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

<b>My pet is not responding when I press a button.</b>	<ul style="list-style-type: none"><li>• Check to see if the Receiver Collar has been turned on.</li><li>• If your range has reduced from the first time you have used it, please check to see if the battery is low in either the Handheld Transmitter or Receiver Collar.</li><li>• Many factors can impact the range you have with the Yard &amp; Park Trainer. For a list of these factors, please refer to “How the System Works”.</li><li>• You can verify the Receiver Collar is delivering Stimulation to your pet by placing the Test Light, enclosed in your kit, on the Receiver Collar. Please refer to the “Test Light Instructions” section for details.</li><li>• Increase the Intensity Dial. Refer to “Find the Best Stimulation Level For Your Pet” for more information.</li><li>• Make sure the Receiver Collar’s Contact Points are placed snugly against your pet’s skin. Refer to “Fit the Receiver Collar” for more information.</li><li>• If you notice your operating time dropping to about half the original time, your Receiver Collar battery needs to be replaced. Contact the Customer Care Center to purchase a new one.</li></ul>
<b>The Receiver Collar will not turn on.</b>	<ul style="list-style-type: none"><li>• Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 24 hours. Subsequent charges only take 12 hours.</li></ul>
<b>The Receiver Collar is not responding to the Handheld Transmitter.</b>	<ul style="list-style-type: none"><li>• Verify the Receiver Collar has been turned on. Refer to “Turning the Receiver Collar On and Off”.</li><li>• Refer to “Reset the Receiver Collar.”</li></ul>

# Test Light Instructions



1. Turn the Receiver Collar on.
2. Hold the Test Light Contacts to the Contact Points.
3. Press a Stimulation Button on the Handheld Transmitter.
4. The Test Light will flash.

*Note: At higher Stimulation Levels, the Test Light will flash brighter.*

5. Turn the Receiver Collar off.
- Save the Test Light for future testing.

*Note: If the Test Light does not flash, recharge the battery and re-test. If Test Light still does not flash, contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).*

**Important: The Test Light Tool can be used to tighten the Contact Points. This Receiver Collar has special waterproof Contact Points that will crack if they are over-tightened. If your Contact Points ever become loose, do not turn them any more than one-quarter turn beyond finger tight.**

## Terms of Use and Limitation of Liability

### 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

### 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 lb or under 6 months old, or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

### 4. Limitation of Liability

In no event shall Radio Systems Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

### 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

# FCC COMPLIANCE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. Unauthorized changes or modifications to the equipment that are not approved by Radio Systems Corporation are in violation of FCC regulations and could void the user's authority to operate the equipment and void the warranty.

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## PetSafe Add-A-Dog<sup>TM</sup> Receiver

Description	Part Number
400 m Advanced Trainer Add-A-Dog	PDT17-10726



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Knoxville, TN 37932  
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