



Wire-Free

The WiFi Fence™

Owner's Guide
PWF-100



Owner's Guide PWF-100

WARNING: No user-serviceable parts inside. Contact manufacturer or authorized service personnel for service.

WARNING: Risk of fire or electric shock. Connect only to UL listed Class 2 transformer for supply connection.

Caution: Risk of electric shock. Install transmitter indoors. Do not expose to rain.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- reorient or relocate the receiving antenna
- increase the separation between the equipment and the receiver
- connect equipment to an outlet or a circuit different from that to which the receiver is connected
- consult the dealer or an experienced radio / TV technician for help.

Caution: Changes or modifications to any component, not expressly approved by Perimeter Technologies, Inc., could void the user's authority to operate this equipment.



Congratulations! You have purchased the most technologically advanced pet fencing system in the world for your cherished companion. Wire-Free – The Wifi Fence™ was developed by the industry's most experienced pet fencing product development team to provide years of worry-free freedom for both you and your pet.

Should you have any difficulty along the way, help is available by calling the Customer Care Center at **1-866-900-2007**.

Your new Pet Fencing System AT A GLANCE

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STEP 1: Plug in the SmartStation™

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STEP 4: Match the Collar & the SmartStation™

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Frequently Asked Questions

Does the Wire-Free™ WiFi Fence require a computer or internet service?

Wire-Free is a self contained fencing system that requires no computer or outside internet services. The Wire-Free WiFi Fence utilizes WiFi-like radio signal protocol 802.15 and operates completely independent of your computer, WiFi router or other computer devices.

Will the Wire-Free Fence interfere with my home's wireless computer router?

Wireless routers do operate on the same 2.4GHz radio frequency, however they are utilizing a different signal protocol – 802.11. The Wire-Free WiFi Fence utilizes WiFi-like radio signal protocol 802.15 and operates completely independent of computer router or other WiFi devices.

Is the PetLink™ Collar waterproof?

The PetLink™ collar is submergible in water, however it should never be placed in a dishwasher or washing machine to clean.

Does the terrain affect the fence range or performance?

Unlike other wireless systems, the Wire-Free radio frequency signal is not affected by most terrain. The Wire-Free Fence's effective range will be reduced over hilly terrain only if the indoor SmartStation™ base station loses direct line of sight (such as over a steep hill) with the dog's collar.

However, unlike all other wireless systems, the indoor SmartStation™ will actually benefit from a higher location in the house, such as a second story, to improve its "line of sight" with the pet's fencing collar when dealing with difficult terrain issues or other obstacles.

What is the maximum fence range or coverage area?

Radio frequency device performance can be influenced by any number of different variables, so it is impossible to predict exactly the range provided in your home. However, given optimal circumstances, the Wire-Free system has demonstrated the ability to provide a radius of 200 ft. or a total area of 2.5 acres with an unobstructed direct line of sight between the dog and the indoor SmartStation™. Your results may vary.

What could negatively influence the products coverage area or general performance?

Any large object or terrain that limits or obstructs the line of sight between the indoor SmartStation™ and your pet's PetLink™ collar can reduce the effective range or coverage area of the Wire-Free Fence. Even with natural obstructions such as trees and hilly terrain, you will find that the Wire-Free system will out perform any other wireless pet fence on the market, however due to the number of variables within your particular house and property, Perimeter can not predict or guarantee coverage area.

There are some obstructions you will need to make particular note of when determining if a wireless fence is right for you. No radio signal will pass through or will be obstructed by large metal objects which could include cars, metal studs and siding, metal sheds and water heaters. The closer the metal object, the greater the potential for unwanted interference and will result in the reduction of or erratic performance.

How long does the battery last and is it expensive to replace?

WARNING: THE BATTERIES THAT ARE USED IN THIS SYSTEM ARE NOT MEANT TO BE A DIRECT REPLACEMENT FOR AA ALKALINE/NIMH BATTERIES IN OTHER CONSUMER DEVICES. THESE LITHIUM ION BATTERIES OPERATE AT MORE THAN TWICE THE VOLTAGE OF AN ALKALINE BATTERY AND 3 TIMES THE VOLTAGE OF A NIMH CELL AND MAY DAMAGE OR DESTROY YOUR DEVICE WHICH OPERATES ON STANDARD AA BATTERIES. DO NOT USE PRIMARY/DISPOSABLE BATTERIES IN THE WIRE-FREE SYSTEM. USE MANUFACTURER APPROVED RECHARGEABLE CELLS ONLY!

The rechargeable 3.6v lithium ion battery should take 300 recharge cycles. Even with frequent weekly charging the battery will last years. For optimal battery life, it is recommended to only charge the collar battery when alerted to do so by the indoor SmartStation™. This consumer replaceable battery is inexpensive and readily available.

Will my dog continue to be shocked when outside of the safe area?

No. When exceeding the boundary area that you set, the PetLink™ collar will sound a one second warning tone, followed by five seconds of stimulation at the level you have set from the SmartStation™. This is followed by another five seconds of warning tone. This sequence is repeated three times until the dog returns to the safe area. Should your dog stay out of the safe area the tone only will continue to sound.

System Features

View your PetLink™ collar battery status without ever touching their collar



Know the system is working by viewing your pet's range from the SmartStation™ in real time!

120 feet

Wire-Free will warn you when your dog attempts to challenge the system boundary

FENCE CHALLENGE!

Be immediately notified if your pet is unprotected for any reason

NO SIGNAL

Set and view your pet's collar stimulation level

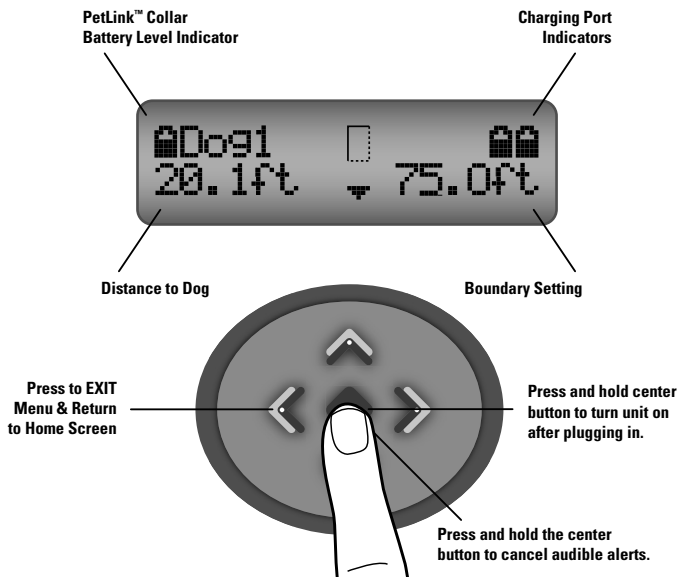
Level 3

Exclusive!
Wireless SmartStation™



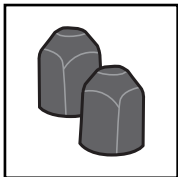
**Wire-Free
PetLink™ Collar**

System Alerts



System Precautions

IMPORTANT! YOUR PERIMETER WIRE-FREE – THE WIFI FENCE COMES WITH ADDITIONAL RUBBER TIPS FOR YOUR PET'S COMFORT



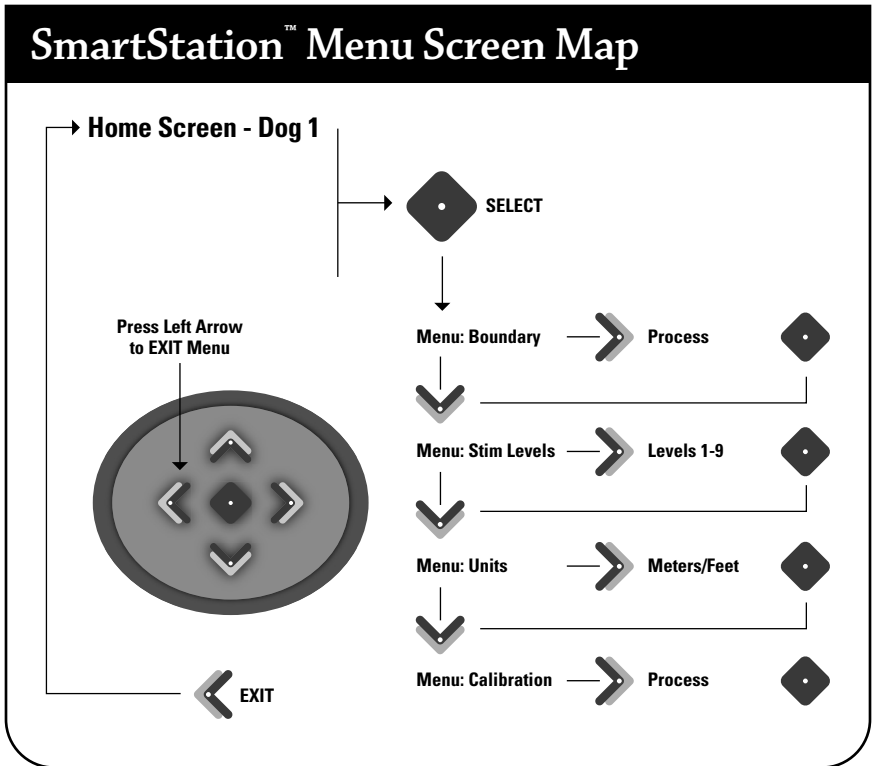
CONTACTS. THE COMFORT CONTACTS® WILL LOSE CONDUCTIVITY OVER TIME AND NEED TO BE CHANGED TO MAINTAIN THE PERFORMANCE OF YOUR FENCING COLLAR. IF USING THE RUBBER COMFORT CONTACTS, PLEASE CHANGE RUBBER TIPS WITH EACH COLLAR BATTERY CHANGE. ADDITIONAL RUBBER TIPS CAN BE PURCHASED AT www.buyperimeter.com

- Any tight collar or consistent pressure on the skin can cause a condition known as Pressure Necrosis (bed sores) which if left untreated can be severe.

To help reduce the likelihood of pressure necrosis please do the following: Remove the pet's training collar every 12 hours. Look for any skin irritation and discontinue product use until healed. Wash pet's neck and PetLink™ collar frequently with warm soap and water. Do not attempt to wash the PetLink™ collar in washing machine or dish washer.

- No containment method is foolproof and your Wire-Free system is not a substitute for responsible pet ownership and close supervision of your pet. Do not use this product when away from home.
- Never use this product if you believe your pet poses any danger to people, other animals or itself.
- Keep your dog safely contained and on a leash during the training process.

SmartStation™ Menu Screen Map



Locking and Unlocking the Menu Options

To keep from accidentally altering the system boundaries and functions, it is a good idea to lock the menu from being accessed.

- Press and hold the UP arrow on the SmartStation™ for three (3) seconds. A beep will sound.
- The display will read LOCKED and return to the HOME SCREEN
- If the menu options are attempted to be accessed by pushing the SELECT button, the display will read LOCKED for 5 seconds and return to the HOME SCREEN.
- To unlock the display, simply press and hold the UP arrow for 3 seconds and a beep will sound. The display will read UNLOCKED and return to the HOME SCREEN.

First Use Setup

STEP 1

Plugging in the SmartStation™

Plug the supplied 12v adapter in the back of the SmartStation™. Plug the adapter into any household 110v outlet. The SmartStation™ display will glow blue and read PERIMETER TECHNOLOGIES. Should the display not come on, press and hold the center SELECT button for 3 seconds to turn unit on.

The next screen will read NO COLLAR PAIRED, PRESS ANY KEY.

Prior to proceeding with the setup, take this time to charge the supplied rechargeable battery in the SmartStation™. Batteries must be charged 6 hours before first use.

STEP 2

Charging the PetLink™ Collar Battery

WARNING: THE BATTERIES THAT ARE USED IN THIS SYSTEM ARE NOT MEANT TO BE A DIRECT REPLACEMENT FOR AA ALKALINE/NIMH BATTERIES IN OTHER CONSUMER DEVICES. THESE LITHIUM ION BATTERIES OPERATE AT MORE THAN TWICE THE VOLTAGE OF AN ALKALINE BATTERY AND 3 TIMES THE VOLTAGE OF A NIMH CELL AND MAY DAMAGE OR DESTROY YOUR DEVICE WHICH OPERATES ON STANDARD AA BATTERIES. DO NOT USE PRIMARY/DISPOSABLE BATTERIES IN THE WIRE-FREE SYSTEM. USE MANUFACTURER APPROVED RECHARGEABLE CELLS ONLY!



The supplied 3.6v lithium ion battery requires 6 – 8 hours of charging prior to first use. The lithium ion battery will provide 300 recharge cycles in its useful life. Even with frequent weekly recharging, it should last years. The batteries are readily available and inexpensive. You can call Perimeter Technologies for more information and availability.

Remove the charge station compartment in the back of the indoor SmartStation™. Insert the rechargeable battery with the position side (+) in the up position. The circular indent on the top of the battery indicates the positive (+) end. You can charge up to two additional batteries at one time. Charging will take approximately 6 – 8 hours. The battery icon on the SmartStation™ will flash when charging is in progress. Icon is steady when charging is complete or no battery is currently in the charge port. During the first charging session, there will be no battery charging icons and the SmartStation™ display will continue to read NO COLLAR PAIRED – PRESS ANY KEY.

IMPORTANT: DO NOT USE PRIMARY/DISPOSABLE BATTERIES IN THE WIRE-FREE SYSTEM. USE MANUFACTURER APPROVED RECHARGEABLE CELLS ONLY! For optimal battery life, recharge the battery only when alerted to do so by the indoor SmartStation™. You can view the PetLink™ collar battery status in the SmartStation™ display.

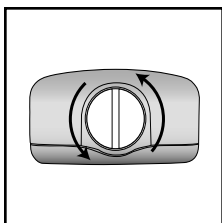
Battery Backup System

When a charged battery is inserted in the left charge port of the SmartStation™, it will act as a cordless battery backup system. In case of power failure, the rechargeable battery will allow your indoor SmartStation™ to function for approximately eight hours, giving you a chance to secure your dog until power is restored. Also works great for quick day trips where power is not readily available.

STEP 3

Installing the PetLink™ Collar Battery

During the initial setup, it is important that the SmartStation™ is plugged in and NO COLLAR PAIRED is



displayed on the screen prior to inserting the battery in the collar for the first time. This will allow the two components to be matched together.

After fully charging, unscrew the battery cap turning counter clockwise using a coin or screw driver. Insert the rechargeable battery with the positive side (+) in the up position. You can determine the (+) side by looking for the indented ring at the top of the battery. Replace battery cap until firmly in place. DO NOT over tighten.

NOTE: Should your PetLink™ collar lose contact with the SmartStation™ due being unplugged or loss of power without battery backup, your PetLink™ collar will continually search at the maximum update speed for the SmartStation™ and resulting 12 hour battery life.

STEP 4

Match the PetLink™ Collar & the SmartStation™

Before you insert the charged battery in the PetLink™ Collar, ensure that the SmartStation™ display reads — NO COLLAR PAIRED, PRESS ANY KEY.

Now, press any key.

Insert battery into PetLink™ collar as instructed by the SmartStation™. The two components should automatically link together and the HOME SCREEN will be displayed. Should operation fail, please refer to the troubleshooting section in the back of this manual.

OPTIONAL STEP

Calibrating Your System

Your system comes pre-calibrated from the factory for a displayed distance accuracy of +/- 15% on the SmartStation display, therefore, should the display read 50 ft. of distance between the SmartStation and the PetLink collar, the actual distance could be between 43 ft. - 57 ft. This distance is only intended on being helpful for you to determine the approximate distance to the boundary you set and your dog's proximity to the boundary location. This in no way determines the consistency of your pet boundary location. It is recommended that you maintain the factory preset calibration for optimal system performance and your convenience.

However, should you desire greater measurement accuracy you can manually

calibrate your system by following the following process, where maximum distance accuracy can be achieved.

1. Push and release the center SELECT button on the SmartStation™ to enter the programming menu. The display should read MENU: BOUNDARY. This calibration process will only need to be performed once. The settings will be retained in the system memory even if power is interrupted.
2. Press the down arrow until the screen displays – MENU: CALIBRATION
3. Press and release the right arrow (>) to select.

Understanding the system SLEEP MODE

In order to conserve the maximum amount of battery power, the PetLink collar will enter SLEEP MODE when the collar is not in motion, such as when your dog is sleeping or at rest. You can determine the collar is asleep by looking at the “L” shaped icon in the SmartStation™ screen. When your pet moves the L icon will rotate clockwise. When the collar is at rest the icon will remain still.

Due to the SLEEP MODE, it is important to “jiggle” the PetLink™ collar during setup functions for the SmartStation and PetLink™ collar to maintain constant contact between the SmartStation™ and the PetLink™ collar.

4. Have a partner hold the PetLink™ collar and move 3 feet away from the SmartStation. Press and release the SELECT button. Now move the PetLink™ collar approximately 6 feet away from the SmartStation™ and again press and release the SELECT button. Finally, move

the collar approximately 12 feet from the SmartStation™ and press and release the SELECT button. You can perform this process alone by moving the collar across a room and returning to the SmartStation™ to SELECT the distance.

5. The SmartStation™ display will automatically return to the HOME DISPLAY when calibration process is complete.

STEP 5

Locating the SmartStation™

Now that you are familiar with the controls of the Wire-Free system and the components have been calibrated, you can look for the ideal home for the indoor SmartStation™.

The proper SmartStation™ location is perhaps the most important decision you must make to enjoy the optimal Wire-Free fence performance. Keeping in mind that the SmartStation™ will be the center of your pet's boundary, a location toward the back of the house will provide more backyard coverage and less in the front yard due to your house occupying some of the signal area and natural interference your house will cause the radio signal as it passes through many walls and obstacles.

- Select a location that the SmartStation™ is unlikely to be moved. Your pet's boundary will move if you move the location of the SmartStation™!
- The SmartStation™ is not weatherproof, so it needs to be located indoors in a dry and ventilated location that maintains a temperature above freezing.

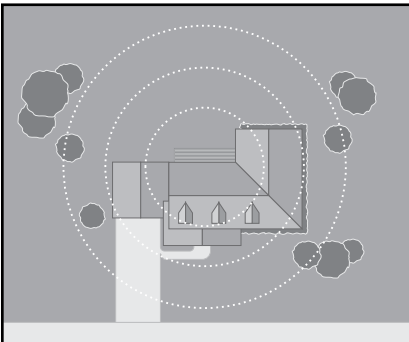
- Your system's performance is enhanced providing the SmartStation™ a clear "line of sight" such as a table in front of a window. Keep your SmartStation™ off the floor and elevated on a table or shelf.
- You can place the SmartStation™ on a home's second story.
- All radio signals are blocked or reflected by metal objects and can cause significant disruption to your system's reception! Keep clear of metal furniture, duct work, metal studs or buildings.

Hilly Terrain and your Wire-Free system

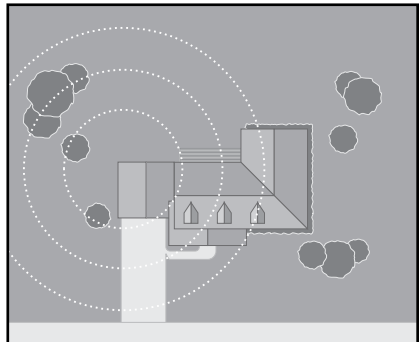
Unlike other wireless systems, the Wire-Free radio frequency signal is not affected by most terrain. The Wire-Free fence's effective range will be reduced over hilly terrain only if the indoor SmartStation™ base station loses direct line of sight (such as over a steep hill) with the dog's collar.

Wire-Free is unique in that the indoor SmartStation™ will actually benefit from a higher location in the house, such as a second story, to improve its "line of sight" with the PetLink™ collar when dealing with difficult terrain issues or other obstacles.

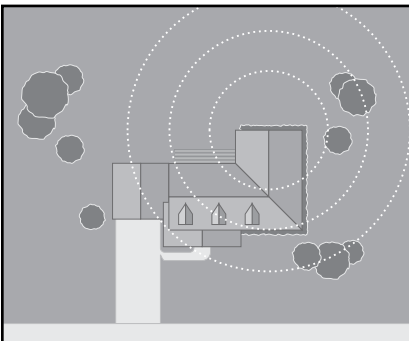
Centralized Location, Back Yard



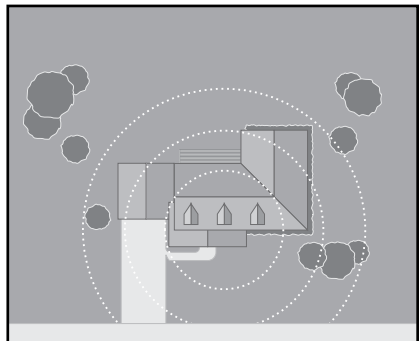
Back & Side Yard A



Back & Side Yard B



Centralized Location, Front Yard



STEP 6

Setting the Boundary

After carefully selecting a location for the system SmartStation™, you can now define the outside boundary area. Keep in mind, that although the Wire-Free system can cover an area as large as 2 ½ acres, your property lines will dictate how large of a circular area you can cover with your fencing system.

- Push the center SELECT button on the indoor SmartStation™.
- The SmartStation™ screen will read-MENU: Boundary
- Press and release the RIGHT arrow (>)
- Have a helper walk the PetLink Collar to the closest boundary area limit.
- Hold the PetLink™ collar by the nylon strap approximately knee high. When the helper reaches the boundary area, check the SmartStation™ to ensure that there is no LOST RECEPTION alert.

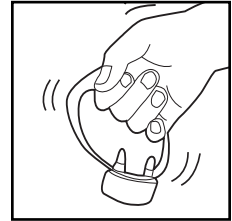
IMPORTANT: Make sure to jiggle the collar as it is walked around the yard to ensure that the SmartStation™ continues to receive continuous data from the collar.

- If the SmartStation™ still is on the HOME SCREEN displaying the PetLink™ collar distance: Press and release the center SELECT button. The system will now return to the HOME SCREEN.
- If the SmartStation™ is beeping and displaying LOST RECEPTION, walk the PetLink™ collar to a new boundary

location or find another location for the SmartStation™ indoors.

- This function can be performed alone by entering the MENU: BOUNDARY, push the right arrow to select the function. Walk the PetLink™ collar to the nearest boundary location. Return to the SmartStation™ and push the SELECT button.

Once you have marked one point of the boundary, walk the PetLink™ Collar listening for the collar warning beep at different points around the property boundary. Intermittently mark points along the signal boundary with the supplied boundary flags.



Adjust the location of the indoor SmartStation™ or reset the system boundary as required until you are satisfied with the coverage area.

Make sure to walk around the entire “safe area” of the yard and house listening for any collar activation. There should be no collar activation in these areas.

IMPORTANT: The distance measuring accuracy between the SmartStation™ and your pet's collar is approximately three (3) feet. The collar may activate plus or minus three feet from the exact location of the boundary setting. Due to this variance, you should leave a distance of ten feet from your signal boundary to any streets or sidewalks.

Setting the PetLink™ Collar Stimulation

Your pet's collar can be programmed to fit most any dog's personality and training requirements. You can select from any one of eight stimulation levels and one tone only setting. Level one setting is very light and ten being the highest for difficult dogs. Your system has been factory programmed to TRAINING LEVEL 0 – or TONE ONLY. To change the factory setting:

- Press and release the SELECT button.
- Press the DOWN arrow until you reach MENU: STIMULATION 1 in the programming menu. Press and release the RIGHT arrow (>)
- To change the level, press the RIGHT (>) or LEFT (<) arrows until the desired level is displayed. Level 1 is the lowest level of stimulation, where level 8 is the highest.
- Press and release the SELECT button to save your changes and return to the HOME SCREEN.

Training Your Dog

Please take your time training your dog and complete each step of the process to enjoy optimal performance from your system. If you have questions along the way, expert advice is only a call away (1-866-900-2007).

The goal of fence training is to help you teach your dog to identify and respect her new fence, to make the training fair—so your dog will understand the consequences of leaving and to make the training fun—so your dog will enjoy staying and playing on your property.

Completely trusting your dog with his WiFi Fence will take place over the course of about 3 weeks. The training is a small part of the three weeks, the rest of the time is just close supervision.

Time should be set aside to work with your dog for 10-15 minutes, two times per day.

Both you and your dog will appreciate short, fun lessons and make the training more effective. There are six phases to the training lessons:

LESSON 1: Back Away From the Fence!
6 Sessions

LESSON 2: Respect the Fence
1 Session

LESSON 3: Adding interesting distractions
8 Sessions

LESSON 4: Off Lead With Supervision
1 Week

LESSON 5: Off Lead Unsupervised
2 Weeks

LESSON 6: Flag Removal
Every other day until gone

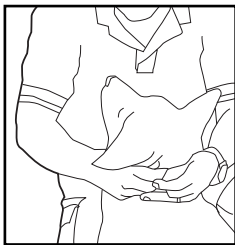
- Use a calendar so you can keep track of the training process. Your dog's behavior will tell you when it is time to proceed to the next level.
- A training session includes putting the PetLink™ collar on your dog, making sure that the collar has the proper fit high on the dog's neck and the collar is making contact with the skin.

- Start every session playing with a favorite toy and plenty of praise. Make sure your dog is comfortable and having fun.
- Do boundary work at locations around the entire boundary of your yard.
- Always end sessions with your dog successfully avoiding the fence and with more play and praise.
- If you are training more than one dog, train each dog in separate training sessions.

LESSON 1 **Back Away From the Fence!**

Start the first phase of training with the Wire-Free System level set on LEVEL 0. This is the training or “tone only setting”. This is to ensure that your dog can hear the training tone at the boundary, but there is no chance of correction.

Put the electronic training collar on your dog and make sure indoor SmartStation is on and your pet's boundary has been set.



The first lesson is to introduce your dog to the boundary and to help her understand to back away from the fence when the training tone is heard.

With your dog on a leash, casually walk to the boundary. When your dog reaches the signal field and hears the training beep,

immediately spin around and briskly jog back into the yard. Your dog will feel the tug and run after you. Praise enthusiastically.

On days two and three repeat the same lesson in different part of the yard. As the training sessions of the next three days progress, you'll see that your dog will start to anticipate the signal and retreat without your prompting.

Day three is successful if your dog retreats without your prompting and refuses to approach the boundary as you approach. For each successful attempt be sure to praise, praise and praise again.

LESSON 2 **Respect the Fence**

Although your dog is learning fast and avoiding the boundary, he will forget or attempt to break the rules with an interesting distraction beyond your yard. To prevent this, your dog must experience what happens if the fence boundaries are not respected.

For the next lesson, you will want to change the TRAINING LEVEL 0 – TONE ONLY to a level of stimulation that will discourage your dog from leaving the yard. The level that is appropriate for your dog is determined by your dog's personality and the level of interesting distractions outside of the safe area. See CHANGING THE STIMULATION LEVEL in this manual. Choose from level one - low to the highest setting of 8.

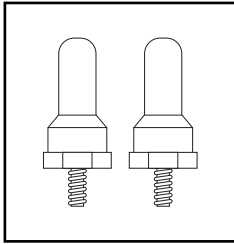
With your dog still on a leash, walk to the boundary with your dog. Have a helper walk on the outside of the fence area. The

helper should ignore your dog and never coax the dog out of the fenced area.

Your dog will most likely forget earlier lessons and attempt to leave the safe area. The moment your dog reacts to the fence correction, immediately retreat to the safe part of the yard and lavish your dog with praise. Please note, it is very important that your helper not stop, look back or acknowledge the dog in any way.

Continue this lesson at a number of different areas around the boundary.

Should your dog not appear to have felt the collar correction, check to ensure the collar is making contact with the skin. It may be necessary to use one of the longer metal contacts provided for dogs with a dense coat.



LESSON 3 Distractions

If your dog is avoiding the boundary at multiple locations around your boundary, you are ready to add more tempting distractions. Remember, never pull or coax your dog into the boundary area.

This lesson teaches your dog that he must resist all temptations to leave the yard. **You can't assume that if your dog won't chase a ball out of the yard,**

He won't chase a bicycle.

Or favorite neighbor.

Your training has been successful at this point if your dog has resisted the urge to cross the boundary on leash with any distraction you can dream up.

LESSON 4 Off Lead With Supervision

After several sessions of distractions, your dog should be ready for off leash play. You must stay in the yard for off leash training.

The more your dog stays on the property for the first month, the less chance of your dog ever attempting to leave the area.

Continue to supervise and play with your dog outside for a period of one week.

Should your dog bolt out of the property for any reason during this phase, retrace your last training steps with distractions with your dog on a leash.

LESSON 5 Off Lead Unsupervised

When your dog resists all manner of distractions, both on and off the leash, he can be left unattended in the yard.

Keep a close eye on your dog for two weeks from inside the house. This freedom should be brief at first and the amount of time increased gradually.

Before and after each unsupervised session, you must continue the play and praise routine to reinforce that the yard is a happy, fun and safe place to be.

LESSON 6

Removing the Flags

After two weeks of successful containment, you can begin removing the flags. Start by removing every other flag, every other day until all of the flags are gone.

The leash, trainers, flags and the electronic training collar are all clues for your dog to learn the boundaries. They are all removed gradually except the electronic training collar.

It's essential that you observe whether you're off leash, unsupervised dog still avoids and retreats from the unmarked boundary. If your dog's response is anything but immediate retrace your steps through the training process.

Thank you for choosing Perimeter Pet Fencing Systems.

Troubleshooting

Pairing Collar Failed!	<p>Ensure that the PetLink™ collar battery was fully charged before first use.</p> <p>These steps must be done in sequence: Unplug and again plug in the SmartStation™. Press any key. Insert battery in PetLink™ Collar. Ensure that the (+) is facing out. The positive side will have the indented ring around the top.</p>
Calibration Failed!	<p>Jiggle the PetLink™ collar while holding to ensure the units are sending continuous stream of data.</p> <p>Before calibrating to 3, 6 or 12 feet, try walking 10 paces away and returning each time to the distance you are attempting to calibrate.</p> <p>Choose another location with less interference.</p>
SmartStation™ distance does not exactly match the distance to the PetLink™ collar.	<p>The distance indicated on the SmartStation™ is accurate to approximately 3 feet or one meter provided the unit was properly calibrated.</p> <p>Attempt calibration process again.</p>
SmartStation™ screen is frozen or I can't get out of the calibration mode.	<p>With the end of a paper clip, press the RESET button located in the hole on the upper right of the back of the SmartStation™. The SmartStation™ will shut off. Press and hold the center red button on the key pad to turn on.</p>
The system is behaving erratically!	<p>Recharge the PetLink™ collar battery and ensure to charge before first use.</p> <p>Check for large metal objects such as cars, sheds, metal doors, studs or siding. Relocate SmartStation™ away from objects that can interfere.</p>
PetLink™ collar will "tone" but there is no stimulation.	<p>Change the Stimulation setting in the setup menu to levels 1 – 8. The factory setting is 0 or tone only for training purposes.</p>
How do I stop the LOST RECEPTION alarm when I recharge the battery?	<p>Press and hold the center button on the SmartStation™ keypad to cancel audible alarm.</p>
My PetLink™ Collar Battery only lasts 12 hours.	<p>Ensure that your SmartStation™ is always on. If the PetLink™ collar has the battery installed and the SmartStation™ has no power, the collar battery life will be significantly reduced.</p>
SmartStation™ won't turn on.	<p>Press and hold the center SELECT button for 3 seconds. Check power outlet.</p>

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LIMITED LIFETIME WARRANTY

Call Customer Care First. We Can Help.

1-866-900-2007

Perimeter Technologies®, Inc. warrants that its products to the original retail purchaser will be free from defects in material and workmanship, under normal use, for a period of one year from the date of the original retail purchase at no cost. Shipping to repair center not included. This coverage does not include accidental damage or misuse. After one year from date of original consumer purchase, Perimeter will, at our option repair, replace or upgrade the defective component at a fixed rate based on the component, for the life of the original owner. Owner must provide proof of purchase. Cost of shipping is not covered under the limited lifetime warranty. Some shipping charges may apply.

Perimeter Technologies offers a hassle-free replacement program. Simply call 1-866-900-2007 and let us help you with your problem. **Please do not return this product to your retailer.**



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