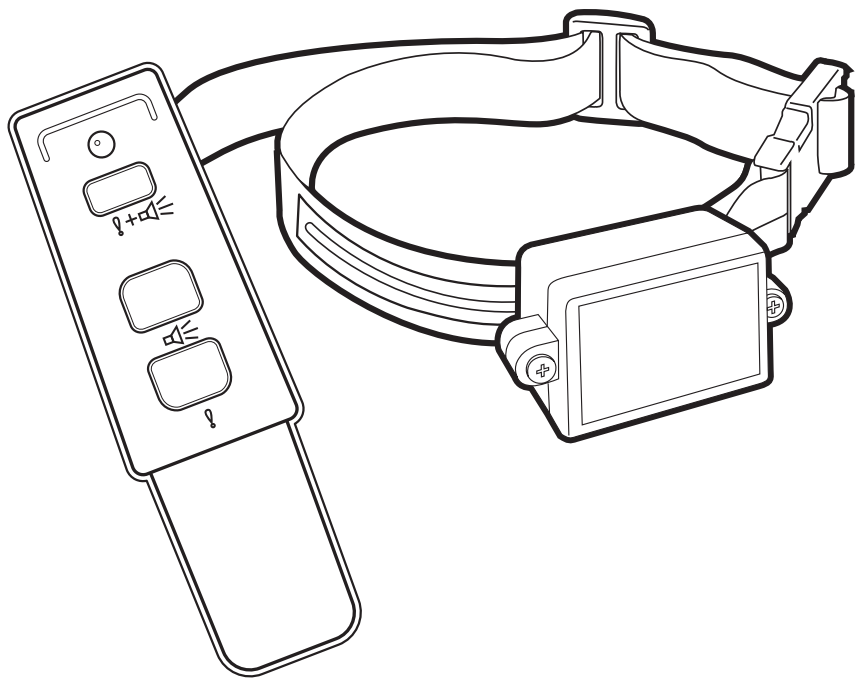


PetSafe® Pet Pager

Operating and Training Guide

Please read this entire guide before beginning

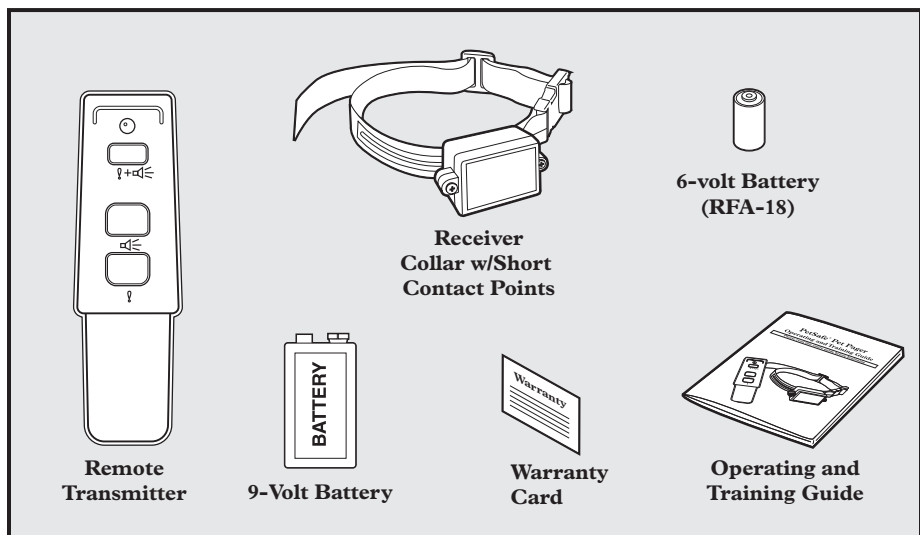


Thank you for choosing PetSafe®, the #1 selling brand of electronic training solutions in the world. Our mission is to ensure your pet's safety by providing you the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at www.petsafe.net.

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Components



Other Items You May Need

- Small Phillips screwdriver
- Scissors
- Lighter

How the System Works

The PetSafe® Pet Pager utilizes a warning tone and/or vibration to get your pet's attention when a button is pushed on the Remote Transmitter. The Remote Transmitter will transmit up to 100 yards.

At the push of a button, the Remote Transmitter sends a signal, activating the Receiver Collar. Using the Pet Pager consistently and correctly, many misbehaviors that your pet exhibits can be corrected or any basic obedience commands can be taught.

Important: The Pet Pager has a range up to 100 yards. Depending on the way you hold the Remote Transmitter, the range may vary. Hold the Remote Transmitter in a vertical position away from your body and above your head to achieve optimum range. Terrain, weather, vegetation, transmission from other radio devices, and other factors will affect the range of your Pet Pager.



Key Definitions

Remote Transmitter: Transmits the Radio Signal to the Receiver Collar.

Transmitter Indicator Light: Indicates when any button on the Remote Transmitter is pressed. This light also serves as a low battery indicator.

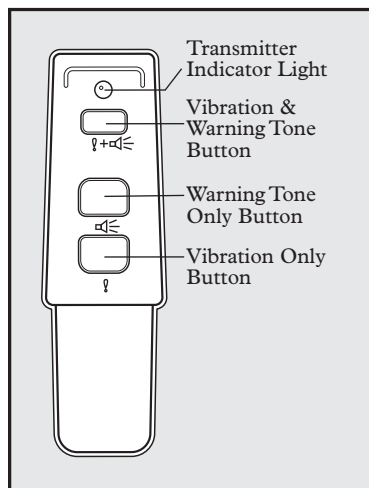
Vibration & Warning Tone Button: Sends an audible tone and activates the vibration on the Receiver Collar.

Warning Tone Only Button: Sends an audible tone to your pet.

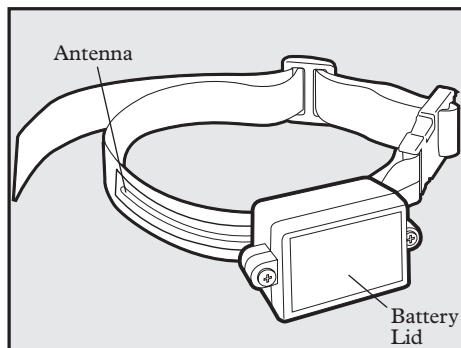
Vibration Only Button: Activates the vibration in the Receiver Collar.

Receiver Collar: Receives the radio signal from the Remote Transmitter.

Remote Transmitter



Receiver Collar



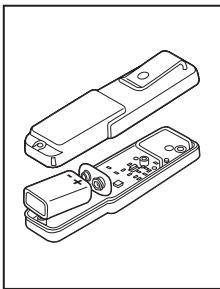
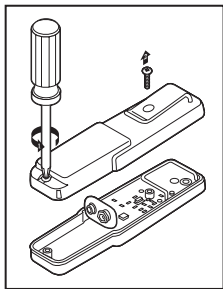
Operating Guide

Step 1 Prepare the Remote Transmitter

1

To Insert and Remove the Battery

1. Remove the screws on the back of the Remote Transmitter.
2. Insert the 9-volt alkaline battery.
3. Reinstall the screws. Do not over-tighten the screws.



To verify the battery has been inserted correctly:

1. Press any button on the Remote Transmitter.
2. The Transmitter Indicator Light should glow.
3. If the Transmitter Indicator Light still does not come on, contact the Customer Care Center at 1-800-732-2667.

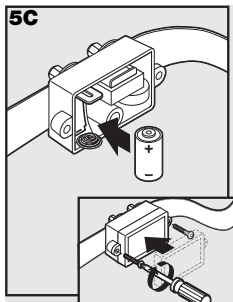
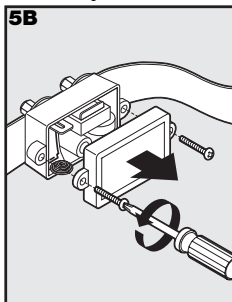
Step 2 Prepare the Receiver Collar

2

To Insert and Remove the Battery

1. Remove the screws with a small Phillips Screwdriver (2A).
2. Remove the Battery Lid (2A).
3. Install one (1), 6-volt battery (2B).
4. Replace the Battery Lid.
5. Reinstall the screws (2B). Do not over-tighten the screws.

A replacement battery (6-volt, RFA-18) can be found at many retailers. Contact the Customer Care Center at 1-866-381-2785 or visit our website at www.guardianpet.net to locate a retailer near you.

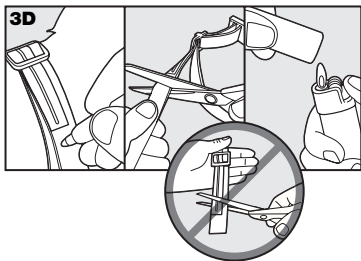
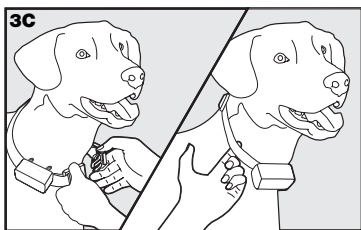
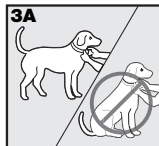


Step 3 Fit the Receiver Collar

Important: The proper fit and placement of your Receiver Collar is important for effective training. The Contact Points must have direct contact with your pet's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

1. Have your pet standing comfortably (3A).
2. Center the Contact Points underneath your pet's neck, touching the skin (3B). If your pet has a long or thick coat, use the enclosed long Contact Points to reach through the hair. *Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.*
3. The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit between the strap and your pet's neck (3C).
4. Allow your pet to wear the collar for several minutes then recheck the fit. Check the fit again as your pet becomes more comfortable with the Receiver Collar. If your pet's neck is less than 12" around, you will need to thread the part of the collar which includes the antenna through the buckle. It will be a tight fit.
5. Trim the collar as follows (3D):
 - a. Mark the desired length of the collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
 - b. Remove the Receiver Collar from your pet and cut off the excess. **Important: Do not cut the part of the collar containing the Antenna.**
 - c. Before placing the Receiver Collar back onto your pet, seal the edge of the cut collar by applying a flame along the frayed edge.



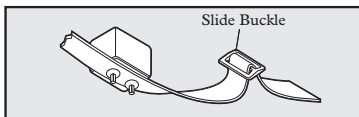
Care and Cleaning

For comfort, safety, and effectiveness of this product, please ensure that you check the fit of your pet's collar frequently. This Guide describes proper collar fitting. If any skin irritation is observed, discontinue the use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

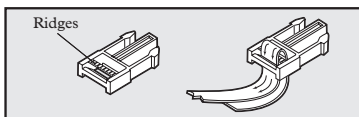
To prevent skin irritation from occurring:

- The Receiver Collar should not be worn for more than 8 hours out of every 24-hour period.
- Your pet's neck and the Contact Points must be washed weekly with a washcloth and mild hand soap, then rinsed thoroughly.
- Be sure that your pet's neck is thoroughly dry before placing the Receiver Collar back on his neck.

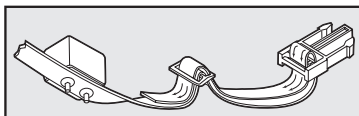
To Re-Thread the Collar



The slide buckle prevents the collar from becoming loose around your pet's neck.



The ridges must be facing up; the collar will slip if it is not properly threaded.



Understanding the Remote Transmitter

To train using the Tone Only Button:

The audible sound emitted by the Receiver Collar can be just as effective as the stimulation for some dogs. The Transmitter Indicator Light will glow for as long as this button is pressed. To use this button for training, simply substitute "Tone Only Button" whenever "Stimulation Only Button" is used in the Training Guide section.

To train using the Stimulation Only Button:

You control the timing of the stimulation being applied to your pet. The stimulation stays on as long as the Stimulation Only Button is pressed. If this button is pressed longer than 8 seconds, the Remote Transmitter will "time-out," the Transmitter Indicator Light will turn off, and stimulation will no longer be delivered to your pet. This is a safety feature in the Remote Transmitter. If the Remote Transmitter times out, release the Stimulation Only Button and press it again to deliver stimulation.

Note: For either one or both of these training methods to be effective, they must be used consistently along with the command you are trying to teach your pet.

Training Guide

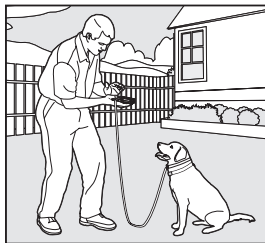
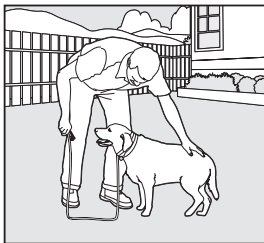
General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with the training, your pet may become confused.
- Be consistent. Give your pet a tone or stimulation with each misbehavior.
- Do not over-correct your pet. Use as few stimulations as possible to train your pet.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the training by hiding or acting fearful, redirect his attention to a simple and appropriate behavior such as the “Sit” command.
- Never use the Pet Pager to correct or eliminate any form of aggressive behavior. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

Teaching Basic Obedience

The “Sit” Command

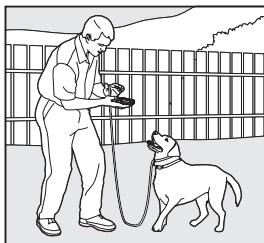
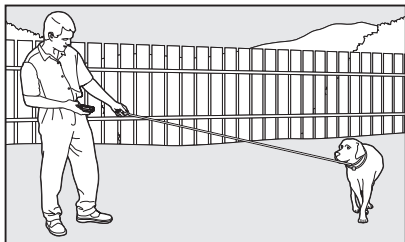
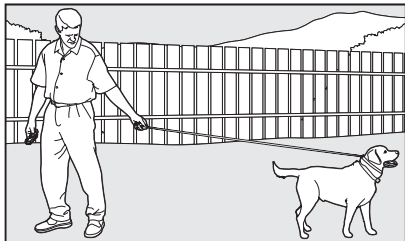
1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Hold the leash and the Remote Transmitter in one hand. Keep your other hand free to guide your pet into a “Sit” position.
3. Press and hold the Stimulation Only Button.
4. Immediately give the “Sit” command while continuing to hold the Stimulation Only Button.
5. Release the Stimulation Only Button as soon as your pet is in position, and praise him.
6. Release your pet from the “Sit” command and play.
7. Repeat Steps 2 through 6.



Note: If your pet breaks the “Sit” command, repeat steps 3 through 6. Keep your pet close to you while teaching the “Sit” command.

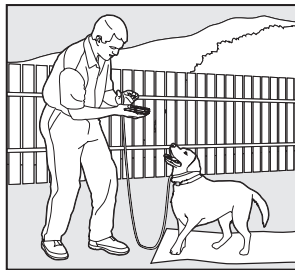
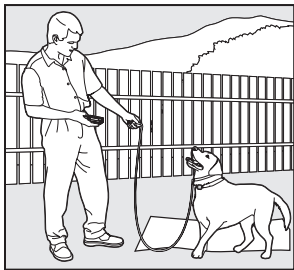
The “Come” Command

1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Hold your leash in one hand and the Remote Transmitter in the other.
3. Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the Stimulation Only Button on your Remote Transmitter.
4. Immediately give the command “Come” while continuing to hold the Stimulation Only Button.
5. Using the leash, gently guide your pet toward you until he begins to come in your direction.
6. Immediately release the Stimulation Only Button as soon as your pet steps towards you, and praise him enthusiastically.
7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.
8. Praise your pet when he returns to you.
9. Repeat Steps 3 through 8.
10. Once your pet responds readily to the “Come” command several times, back away from him without giving a command. When your pet turns toward you, give the command “Come” (WITHOUT STIMULATION) and praise him while you continue to back up. Praise your pet when he returns to you.
11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.



The “Stay” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Put your pet on his bed. Hold your leash in one hand and the Remote Transmitter in the other.
3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
4. If your pet tries to leave the bed, press and hold the Stimulation Only Button and give the “Stay” command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
5. Praise your pet when he is back on his bed.
6. Once your pet has settled for a few seconds, release him and play calmly.
7. Repeat steps 1 through 5.



Eliminating Unwanted Behavior

Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

Note: It is best if your pet first understands the “Sit” command.

1. Choose your pet’s Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press the Stimulation Only Button and give the command “Sit.”
3. Release the Stimulation Only Button immediately once your pet is sitting, and verbally praise him.
4. If your pet ignores the stimulation, increase the Intensity Level by 1.
5. Practice this exercise in several different areas and use different people for distractions.

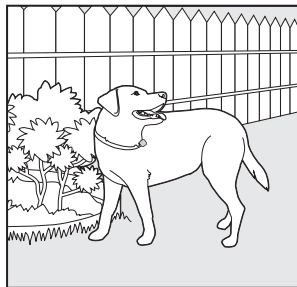
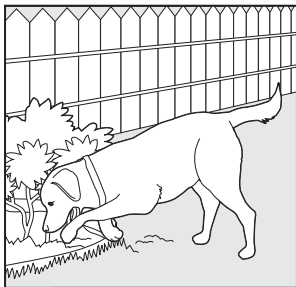
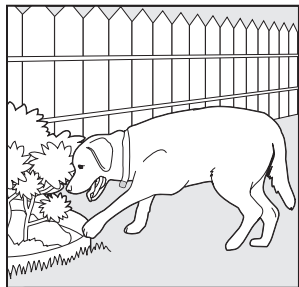


Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that he may be trying to flush out.

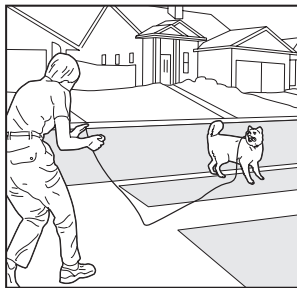
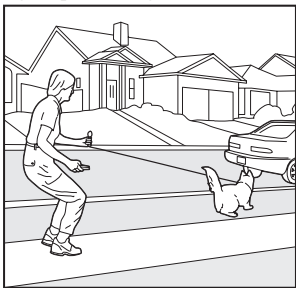
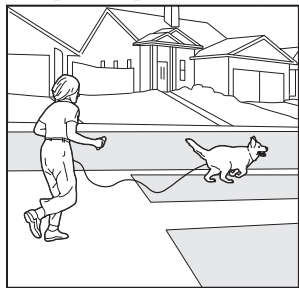
1. Choose the Intensity Level 1 higher than your pet's Recognition Level.
2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
4. While your pet digs, press the Stimulation Only Button and release it when he stops digging.
Only press the button while your pet is in the act of digging, and do not say anything to him.
5. If your pet ignores the stimulation, increase the Intensity Level by 1.
6. Continue to watch your pet, as he may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.



Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

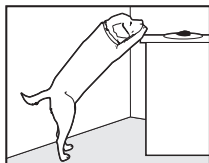
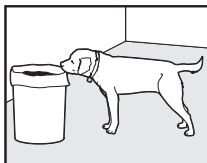
1. If your dog has not learned the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
2. Choose the Intensity Level 1 higher than your dog's Recognition Level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the Stimulation Only Button until he stops.
5. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you.
6. Repeat the process until your dog stops chasing the object.



Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Pet Pager to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

1. Choose the Intensity Level 1 higher than your pet's Recognition Level.
2. Pick a temptation for your pet and position yourself where he cannot see you.
3. While your pet's mouth is touching the temptation, press and hold the Stimulation Only Button. Immediately release the button when your pet leaves the temptation.
4. Do not say anything, as you want your pet to associate the stimulation with his behavior, not you.
5. If your pet does not respond to the stimulation, increase the Intensity Level by 1 and repeat the process.
6. Repeat this process in several different locations with different temptations.



Excessive Barking

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him to be quiet when you give him a command.

Note: This will only be effective when you are at home with your dog.

1. Choose your pet's Recognition Level.
2. Put your dog in a situation that will tempt him to bark.
3. When your dog begins to bark, press the Stimulation Only Button and give him the command "Quiet."
4. Immediately release the button once your dog stops barking and praise him.
5. If your dog ignores the stimulation and continues to bark, increase the Intensity Level by 1 and repeat the process.
6. Practice this exercise in different areas using different situations that would cause your dog to bark.

Frequently Asked Questions

Troubleshooting

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center at (866) 381-2785.

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. Unauthorized changes or modifications to the equipment that are not approved by Radio Systems Corporation are in violation of FCC regulations and could void the user's authority to operate the equipment and void the warranty.

FCC limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the Operating and Training Guide, the equipment may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a practical installation.

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